



September 2004

2000-2001 MPV Actuator Cable Recall 2004F

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain auto cruise control system actuator cables, which may have been installed during dealer service or aftermarket repair to your cruise control system in certain 2000-2001 MPV vehicles produced from March 31, 1999 through March 31, 2001.

If repairs were made to the cruise control system on your Mazda MPV after April 1, 2001, there is a strong possibility that your vehicle is equipped with the defective actuator cable.

What is the problem?

On some 2000-2001 MPV vehicles equipped with specific auto cruise control system actuator cables, it is possible that the actuator cable may break. If the actuator cable breaks, it may interfere with the accelerator cable, preventing the engine speed from decreasing during driving, which could result in a crash without warning.

What will Mazda do?

Your Mazda dealer will inspect the actuator cable and replace it if necessary with a modified one **free of charge**. The repair may take approximately 1.0 hour to complete depending on the service workload at your Mazda dealership. As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Your MPV was not equipped with the defective cruise control cable when assembled at the Mazda factory. However, a Mazda dealer or other repair shop may have installed a defective cruise control cable on your MPV as a replacement part after it left the Mazda factory.

Bring your MPV to a Mazda dealer if you:

- have had any cruise control system or engine repair work performed on your MPV
- bought your MPV used
- are not sure about your MPV's repair history

If you purchased your MPV new, and are certain that you have never had any cruise control system or engine repair work, you may disregard this notice. We recommend discussing your MPV's repair history with all members of your household and anyone else who may have had repairs performed to determine if you need to bring your MPV to the dealer. If you have concerns or are uncertain about your MPV's repair history, please make an appointment with any authorized Mazda dealer to have the cruise control cable inspected as soon as possible.

What if you have already paid for a repair to the actuator cable?

If you have already paid for the inspection/replacement of a broken auto cruise control system actuator cable, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda MPV, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations