



July 2004

2001 MPV Actuator Cable Recall 2004F

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2001 MPV vehicles produced from April 1, 2001 through November 15, 2001. If you are a recipient of this notice, your vehicle is included in this campaign.

What is the problem?

On some 2001 MPV vehicles, it is possible that the auto cruise control system actuator cable may break. If the actuator cable breaks, it may interfere with the accelerator cable, preventing the engine speed from decreasing during driving, which could result in a crash without warning.

What will Mazda do?

Your Mazda dealer will replace the actuator cable with a modified one free of charge. The repair may take approximately one hour to complete depending on the service workload at your Mazda dealership.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the actuator cable replaced as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

What if you have already paid for a repair to the actuator cable?

If you have already paid for the inspection/replacement of a broken auto cruise control system actuator cable, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

If you have previously had your cruise control system repaired, bring your vehicle to a Mazda dealer for repair since there is a strong likelihood that a defective cruise control actuator cable may have been installed as part of the original repair.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda MPV, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

REIMBURSEMENT PLAN

Requirements for Reimbursement

If you meet all of the following requirements, you are eligible to receive reimbursement under this plan:

1. An authorized Mazda dealer has inspected your vehicle and completed the 2000-2001 MPV Actuator Cable Recall 2004F.
2. You own or have owned a subject 2000-2001 MPV within the VIN ranges:

JM3LW28**10197856-214775 2001 model year MPV

JM3LW28**Y0100036-165323 2000-2001 model year MPV
JM3LW28**10165324-198885

Note: The asterisk "*" can be any number or letter.

3. You have paid for the inspection/repair or replacement of the auto cruise control system actuator cable due to a broken actuator cable after April 1, 2001.
4. You have an original or legible copy of the paid repair order or invoice receipt showing:
 - Description of the concern reported
 - Inspection/Repair or replacement of the auto cruise control system actuator cable
 - Itemized part(s) and labor charges
 - Vehicle model and year, and vehicle identification number (chassis number)
 - Repair date
 - Repair mileage
 - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
 - Your name and address at the time of repair
5. Mail this reimbursement application form in the enclosed envelope to:

**Mazda North American Operations
PO Box 5049
Lake Forest, CA 92609-8549**

Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or the actuator cable replaced by an authorized Mazda dealer, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. Retain copies of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

REIMBURSEMENT APPLICATION FORM

2000-2001 MPV Actuator Cable Recall 2004F

(Please type or print)

Name:	_____	_____	_____
	First	Middle	Last
Address:	_____		
	Street Address		
	_____	_____	_____
	City	State	Zip Code
Phone Number:	Home: _____		
	Work: _____		
Vehicle Identification Number (VIN):	_____		
	(17 digits in length)		
Total Amount of Reimbursement Requested:	_____		
	Dollars	Cents	

INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all inspection, repair or part replacement performed to date in connection with the auto cruise control system actuator cable. The vehicle identification number (VIN) is:

VIN: _____

In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.

Dated: _____ Signed: _____

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)