

Attachment "A" USA Notification Card

Customer Campaign Notice

**A404 Reply Card - Cayenne (V6), Cayenne S and Cayenne Turbo Model Year 2003 and 2004**

Dear Porsche Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has decided that a defect relating to motor vehicle safety exists in certain model year 2003 and 2004 Porsche Cayenne (V6), Cayenne S, and Cayenne Turbo vehicles.

Our records indicate that you are the Owner of a Porsche Cayenne (V6), Cayenne S and or Cayenne Turbo vehicle involved in this recall campaign. The possibility exists that your Porsche Cayenne vehicle was fitted with rear safety belt locks on which the pivot pin bolt is not riveted. Vibration could therefore cause the pivot pin bolt to work its way out of the lock mount and the rear safety belt could separate from its anchored point.

There is therefore, no longer any guarantee that the safety belt system will restrain vehicle occupants, e.g. in the event of a crash. In order to avoid injury or danger to occupants in a crash, the rear safety belt locks must be checked and, depending on the result of the inspection, may be replaced.

Please note Federal Regulation requires that any vehicle owner receiving this recall notice must forward a copy of this notice to the dealer within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required inspection and/or repair performed. The necessary tools to perform this recall will be available at the Porsche dealer of your choice. The parts required for this work will be available at your Porsche dealer. The estimated time to perform this recall campaign is approximately one half of one hour. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.  
980 Hammond Drive, Suite 1000  
Atlanta, Georgia 30328

Attention: Customer Commitment  
Telephone: 1 (800) - Porsche (1 800 767-7243)

You may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1 (888) 327-4236.

We sincerely regret any inconvenience this recall campaign may cause, and hope you understand our interest in performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Reimbursements have not been necessary since your vehicle is covered by the new car warranty. Please accept our apologies for this unplanned service visit.

Sincerely, Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this postage prepaid card, detach and return. Thank you for your assistance.

My correct address is: or  I sold this vehicle to:

|           |  |  |  |  |  |  |  |  |  |            |  |  |  |  |  |  |  |  |  |          |  |
|-----------|--|--|--|--|--|--|--|--|--|------------|--|--|--|--|--|--|--|--|--|----------|--|
| Last Name |  |  |  |  |  |  |  |  |  | First Name |  |  |  |  |  |  |  |  |  | Initial  |  |
| Number    |  |  |  |  |  |  |  |  |  | Street     |  |  |  |  |  |  |  |  |  |          |  |
| City      |  |  |  |  |  |  |  |  |  | State      |  |  |  |  |  |  |  |  |  | Zip Code |  |

Vehicle totaled/scrapped: }     Please print and give correct information.  
 Vehicle reported stolen: }  
 Vehicle has been exported: }

Vehicle condition:   
 Other:

**Recall A404**



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**PORSCHE**  
 Porsche Cars North America, Inc.  
 980 Hammond Drive, Suite 1000  
 Atlanta, Georgia 30328

**Customer Campaign Notice**

Vehicle Identification Number

Recall **A404**

See the subject letterhead Porsche Recall of your dealer.

**PORSCHE**

Thank you for your response.

Your recall will be taken care of at no charge and replacement parts are free.

**BUSINESS REPLY CARD**  
 FIRST CLASS PERMIT NO. 26331 ATLANTA, GA  
 POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.  
 980 Hammond Drive  
 Suite 1000  
 Atlanta, Georgia 30328-9735

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES