



Fleetwood Enterprises, Inc.
3051 Myers Street / Riverside, CA 92509-1527
P.O. Box 7838 / Riverside, CA 92515-7038
p: 908.322.8216 / www.fleetwood.com

IMPORTANT RECALL INFORMATION # 40430

May, 2004

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that certain 2004 model year Southwind 32VS model motor homes built at our Riverside, California manufacturing plant fail to comply with the requirements of Part 567, "Certification".

WHAT IS THE PROBLEM?

Fleetwood Enterprises, Inc. has become aware of a front tire psi rating input error. The Motor Home Manufacturer Federal Certification Tag was printed with an incorrect front tire value of 95 pounds per square inch air pressure (psi). The correct front tire pressure value is 80 psi. Please note that all other values are correct.

WHAT SHOULD YOU DO?

Deface the original Motor Home Manufacturer Federal Certification Tag and replace it with the new serial number specific Motor Home Manufacturer Federal Certification Tag that is enclosed with this letter. You can locate the tag on the lower wall behind the driver seat of the motor home. **Note: Please peel the backing before applying over the defaced original Federal Certification Tag.** Check and if necessary, deflate the front tires to the correct 80 psi.

After you have completed this procedure, please return the enclosed serialized-pre-addressed *Vehicle Information Update Card* to Fleetwood.

If you do not feel comfortable installing this tag or checking front tire pressures, you may take your motor home to any Fleetwood dealer and they will perform this service at no charge to you.

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information contact Fleetwood Owner Relations at (800) 322-8216.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order.

If you no longer own this motor home, please take a moment to provide the name and address of the new owner on the enclosed *Vehicle Information Update Card* and return it to Fleetwood. This will enable us to send this important recall information to the new owner.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations
P.O. Box 88833
Riverside, California 92517
(800) 322-8216

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20580

Or call the toll-free Auto Safety Hotline at (888) 327-4236.

Fleetwood Enterprises, Inc., regrets any inconvenience this may cause you. We are taking these steps in the interest of your safety. We appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Coordinator
Recreational Vehicle Division