

May 24, 2004
Campaign No.: 04V-199

Dear Isuzu Trooper Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Isuzu Motors Limited has decided that a defect which relates to motor vehicle safety exists in certain 1992-1996 Isuzu Trooper vehicles.

WHAT IS THE CONDITION?

On some vehicles, the accelerator cable dust cover may deteriorate causing the cable dust cover to adhere to the inner throttle cable. This can cause the accelerator throttle cable to delay RPM and vehicle speed reduction for several seconds after the accelerator pedal is released, which, in turn, can lead to a crash without warning.

WHAT WE WILL DO

To correct this condition, your Isuzu dealer will replace the accelerator cable dust cover. This service will be performed for you at no charge.

WHAT YOU SHOULD DO

To limit any possible inconvenience, we recommend that you contact your Isuzu dealer as soon as possible to arrange an appointment to bring your vehicle in to have this work performed. Present this letter or refer to Campaign Service Bulletin SB04-02-S003. Isuzu estimates that the repair will take approximately 15 minutes to perform. However, additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer, or if you have any questions regarding this matter you can visit our website at www.isuzu.com and click on the dealer locator icon and enter your zip code or state or contact our National Owner Relations Department.

If you have any problems obtaining the needed repair or believe that this repair has not been or cannot be made within a reasonable time, you may contact:

National Owner Relations Department
Isuzu Motors America, Inc.
16323 Shoemaker Ave.
Cerritos, CA 90702-6032
1-800-255-8727.

After contacting your Isuzu dealer or the National Office with any problems, if you still are not satisfied with the work performed, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).

REIMBURSEMENT

If your vehicle was first purchased or leased after April 19, 1994 and you have already paid for some or all of the cost to have the throttle cable repaired or replaced, you should write to Isuzu Motors America, Inc., 16323 Shoemaker, Cerritos, CA 90702, attention National Owner Relations Department. Please provide the original paid receipt or invoice verifying the repair.

We regret any inconvenience which this action may cause you.

Sincerely,
ISUZU MOTORS AMERICA, INC.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

SB04-02-S003