DaimlerChrysler



SAFETY RECALL - ANTILOCK BRAKE SYSTEM WIRING CORROSION

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 1998 through 2003 model year Dodge Ram Van and Wagon vehicles equipped with a 4-wheel anti-lock brake system (ABS).

The problem is... Electrolyte (battery acid) from aftermarket batteries may leak onto an ABS wiring

to corrode and short circuit, which can result in an underhood fire.

What your dealer will do...

DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the battery tray to prevent future electrolyte leakage. In addition, the ABS wiring will be inspected and repaired if necessary. The work will take about one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Remember to bring this letter with you to your dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the enclosed prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle. Be sure to print the last eight (8) characters of the VIN (VVVVVVV) and notification code D20 on the postcard.

If you have already experienced ABS control module wiring harness connector corrosion and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code D20

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.