



May 12, 2004

Dear Kenworth Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in the wiring for Eaton Fuller Ultrashift Transmissions in certain Kenworth trucks manufactured from February 5, 2003 through January 13, 2004. Your vehicle has been identified as having been manufactured with this defect.

Kenworth has determined that during production it is possible to misconnect two wiring circuits to each other. If this occurs the neutral start only feature will not function and the truck may start in any gear, which may cause unintended vehicle motion resulting in a crash without warning.

Kenworth has initiated a recall to inspect and correct, if necessary, all trucks manufactured with the Eaton Fuller Ultrashift Transmission during the dates specified above. You are urged to immediately contact your nearest authorized Kenworth dealer to have this work completed. This work may take up to 2 hours and will be performed at no charge to you.

If you believe you had this repair made prior to receiving this notification, please contact your nearest dealership for possible reimbursement.

If you require further information about this recall or experience any difficulty in making arrangements for the inspection or correction, please contact Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause.

Sincerely,

Mike Kalkoske
Director of Customer Service