



TRIPLE E RECREATIONAL VEHICLES
A DIVISION OF TRIPLE E CANADA LTD.

P.O. Box 1230 Winkler MB,
Canada R6W 4C4
PHONE: (204) 325-4361
FAX: (204) 325-8241

March 31, 2004

04V-166

RECALL NOTIFICATION CA#5072-04

Customer Name
Address

Re: Model A , Serial #
Selling Dealer:

SUBJECT: Triple E Recreational Vehicles is Recalling your Motorhome. This Notification will advise of an issue that relates to seatbelt safety.

Description of Defect:

Your motorhome was manufactured with the inside seatbelt receiver buckle, on the driver and passenger chairs, securing bolt that may be over torqued causing the thread to be stripped. This metric threaded bolt is secured into a standard threaded seatbelt bar and when over-torqued may well be stripped causing a loosened seatbelt strap and thus reducing security in the driver and passenger seating areas.

Correction of Defect:

Included in this mailing you will find 2 metric threaded 12mm nuts. The pictures included will clearly show the correct location to install these nuts. Photo #1 shows the location of the metric bolts that require the 12mm nut installed. Photo #2 shows the actual nut installed. These nuts must be torqued to 30 ft. lbs. This Recall will be done under our normal warranty procedures and at no cost to you.

Procedure to have this Modification Performed:

Contact your selling dealer and request an appointment, which will be suitable for yourself and your selling dealer. You will need to bring the 2-12mm nuts that are included in this mailing, along with you to your appointment. In situations where your selling dealer creates a concern due to distance, you may take your unit to a service center near you to have this Recall performed. Remember, these nuts must be torqued to 30 ft. lbs. Your service center can re-claim a maximum of \$40.00 to install and torque these nuts by completing the enclosed form and mailing the form to Triple E Recreational Vehicles.

This form must be fully completed to qualify for payment.



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For U.S. Residents... If you are still having trouble getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20390 or call the toll free Auto Safety Hotline at 1-888-327-4236 or 1-800-424-9393

Please feel free to contact your selling dealer or Triple E Recreational Vehicles regarding any questions you may have on this Recall Notification CA#5072-04.

We regret the inconvenience this Recall Notice may cause you, but want you to have complete satisfaction with your Triple E built Recreational Vehicle.

Sincerely,

Ike Unger
Warranty Manager

IU/wcw

Enclosures

CC. Mr. Terry Elias - Triple E President & General Manager
Mr. Ron Vanderwees - Triple E Operations Manager
Mr. Ernie Penner - Triple E Sales Manager
Ms. Judith Taylor - Safety Recall Analyst - National Highway Traffic Safety
Admin.
Selling Dealer