

TEXT OF CUSTOMER LETTER

April 2004

IMPORTANT SAFETY RECALL NOTICE

Dear Silver Wing Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has decided that a defect relating to motor vehicle safety exists in certain 2003 model year Silver Wings (FSC800). Some fuel tanks were improperly manufactured and do not meet material strength specifications. Engine vibration or riding on bumpy roads could cause these tanks to crack and leak. A fuel leak in the presence of an ignition source could result in a fire.

What should you do?

Call any authorized Honda scooter dealer and make an appointment to have your Silver Wing inspected. The dealer will perform an inspection procedure that identifies defective fuel tanks. If your fuel tank fails the inspection, the dealer will replace it with an updated fuel tank. This work will be done free of charge.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Motorcycle Customer Support
Mail Stop 100-4W-5B
1819 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your motorcycle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4236.

What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2003 FSC600 involved in this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Motorcycle Customer Support at (888) 784-1870. You may also visit our Web site at www.hondamotorcycle.com and click on "find a dealer" to locate a Honda dealer who can assist you.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Motorcycle Division