



Accubuilt, Inc.
2550 Central Point Parkway
Lima, OH 45804

April 12, 2004

Accubuilt Dealer/Customer
1000 Dealer Way
Dealer, USA

Dear Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL:

Vartanian has decided that some 2002, 2003, and 2004 model year multi-passenger vans, with rear designated forward facing quick release seats, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 207, "Seating Systems". These vans may not provide adequate structural strength to meet this comply with F.M.V.S.S. 207. In the event of a vehicle crash these seats may fail, which could result in personnel injury.

WHAT WILL BE DONE:

To correct this issue one or more of the seats in the vehicle will need to be modified with the new quick release frame system. The labor and material to complete this change will be covered under your Vartanian warranty.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide the paid invoice to an authorized dealer, or directly to Vartanian, attention Scot Andrews, Warranty Administrator. Fax #419.222.4450.

If any additional information is needed please contact Scot Andrews, Warranty Administrator at 419.998.8618 or toll free 888.242.4782.

WHAT YOU SHOULD DO:

Please contact Scot Andrews, Warranty Administrator, at 419.998.8618 or toll free 888.242.4782 or Fax # 419.222.4450 and identify the total number of quick release seats that you currently have in your vehicle. If you have sold or traded your vehicle, please let us know. If the vehicle has been leased, federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Once a confirmation has been made on the delivery date of the replacement parts, Scot Andrews will contact you to schedule an appointment at a local Ford dealership or a qualified independent repair facility. Instructions and replacement parts for making this correction will be sent to the agreed upon dealer. The labor time necessary to perform this service correction is approximately 2 hours. Please ask your dealer or Scot Andrews if you wish to know how much additional time will be needed to schedule and process your vehicle.

After contacting your dealer, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.