



Keystone RV Company

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RECALL
04V-157

February 23, 2004

Mr. & Mrs.
123 Any street
Anytown, USA

RE: Consumer Notification: 04-039CN
VIN-

Dear Mr. & Mrs. ,

It has been determined that a defect may exist with the attachment of the "Pin Box" to the upper deck frame in certain Raptor units manufactured between Vehicle Identification Number (VIN) 850101 and 850691. Our records indicate your unit falls within this range and may require preventative action. Under certain circumstances, the welds that attach the "Pin Box" to the upper frame could break leading to the surrounding frame area fracturing.

Keystone representatives have been in contact with (contact name, dealership name, phone number) regarding this situation and they stand ready to assist in addressing this condition. At your earliest convenience, please make contact with (dealership name) for an appointment and take the unit to the dealer to have this issue corrected at no charge to you. Please reference Consumer Notification 04-039CN

Continued use of the unit without having the preventative action completed could result in loss of control while driving, accident, injury or death.

We apologize for any inconvenience this situation may cause and appreciate your cooperation in this matter. As we are sure you will appreciate, the safety of our customers and the quality of our products is of the utmost importance to us. Should you have any questions or concerns regarding this correspondence, please feel free to contact one of our Customer Service Representatives at 866-425-4369.

Sincerely,

Rick Deisler
Customer Service Manager
Keystone RV Company

cc. National Highway Traffic Safety Administration (NHTSA)