



MONACO

April 9, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 04V152000
Monaco File # R04003

Re: Safety Recall – Soft Touch Ceiling Light Connector

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2004 Beaver Marquis motor homes. These motor homes were manufactured without pigtail connectors for the Soft Touch Ceiling Light. According to our information, your motor home identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

This omission of connectors could lead to an overheating condition of the light and/or wire harness resulting in a fire in your motor home and possibly personal injury.

The remedy will involve the installation of connectors to the Soft Touch Ceiling Lights.

If you had the subject of this letter remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation (Monaco) for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 3 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motor home.

The enclosed Recall Notification Form identifies your motor home and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,

A handwritten signature in black ink, appearing to read "CRZ", followed by a long horizontal line extending to the right.

Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

crz/tt