



Date: May, 2004

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-04-005

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motors North America, Inc. has determined that the Federal Motor Vehicle Safety Standard (FMVSS) certification label on your vehicle lists the incorrect Gross Vehicle Weight Rating (GVWR) and Gross Axle Weight Rating (GAWR). Overloading can damage your vehicle, adversely affect vehicle performance, including handling and braking, cause tire failure, and result in an accident.

What you should do: Contact your Authorized Mitsubishi Motors Dealer to have the dealer order for a new FMVSS label for your vehicle.

What your dealer will do: The dealer will order the proper FMVSS label. When the label arrives at the dealership, the dealer will contact you to schedule a time for bringing your vehicle for label replacement, free of charge.

How long will it take? The time needed to complete the repair is approximately 5 minutes after the dealer receives the new label. The dealer may need your vehicle for a longer period of time due to service scheduling but every effort will be made to minimize your inconvenience.

If you have any questions regarding your vehicle, please contact us promptly and at no charge, please inform us by calling:
Mitsubishi Customer Relations Department 888-MITSU-8004 (888-646-7829)
Monday - Saturday 7 a.m. to 10 p.m. (Central Standard Time)

If after contacting Mitsubishi Customer Relations, you still have a problem having this repair made promptly and without charge, write to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

If you have already encountered a problem regarding the above and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement:
Mitsubishi Customer Relations Department, P.O. Box 6402, Cypress, CA 90630-0064

Notice to Lessees: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record, which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. If you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

Chuck Halper
Director of Service