

What you should do if you have already paid to have this work completed?

If you meet all the following requirements, you are eligible to receive reimbursement

1. You own or have owned a 2004 MY Jaguar XJ within the VIN range listed above.
2. You have paid for the repair to the defect outlined previously in this letter.
3. The repair was performed before to be determined
4. You have an original or legible copy of the paid repair order or invoice showing:
 - A description of the concern reported
 - Itemized parts and labor charges
 - The vehicle model and year and the vehicle identification number
 - The repair date
 - Repair mileage
 - Name and address of the authorized Jaguar Dealer or licensed repair shop
 - Your name and address at the time of the repair

If you have all of the above information, present it to the Dealers Service Manager and they will arrange reimbursement of your claim.

Please ensure that you retain copies of all of the paperwork supporting this claim.

If an authorized Jaguar dealer fails or is unable to satisfactorily answer your concerns about this notice, without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 888-327-4236.

Attention Leasing Agencies.

Federal regulation requires that you forward this recall notice to the lessee within 10 days.

What you should do if you have further questions?

Please contact your Jaguar Dealer or the Jaguar Customer Relations Center at 1 800 4JAGUAR (1 800-452-4827), option 9 or by e-mail at jaguarowner@jaguar.com.

Sincerely,



Benjamin I. Weiner
Customer Satisfaction Manager