



March 10, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No.04V088000

Monaco File # R04002

Re: Safety Recall – Federal Id Label – Incorrect Rim Size

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that certain 2004 Monaco La Palma and Holiday Rambler Vacationer Class A Motor homes that were built on Ford chassis, fail to conform to USC 49 CFR Part 565, Certification (FMVSS No. 110-Tire selection and Rims) According to our information, your Motorhome identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation became aware that the Federal Identification Label was printed with the incorrect rim size. The initial label states the rim size as 22.5x6.75G when the correct rim size is 22.5x7.5P. This misprint could lead to an incorrect rim being placed on your unit that would not be rated for the Gross Axle Weight Rating. Prior to placing the new label on your unit, you must follow the correct rim size for your unit to prevent a blowout, which could result in a crash.

The remedy will involve placing a correct Federal Identification Label on you unit and will be provided at no charge.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and labels are readily available.

The labor time necessary to perform this recall campaign is approximately .50 hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motor home and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your vehicle is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,

A handwritten signature in black ink, appearing to read 'CRZ', followed by a long horizontal line extending to the right.

Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

crz/tt