



MONACO
COACH CORPORATION

March 8, 2004

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 04V080000
Monaco File # R04001

Re: Safety Recall – Villa International Seat Belt Buckle Mount

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has been notified by Villa International that certain 2004 Holiday Rambler Ambassador, Scepter, Imperial, and 2004 Monaco Windsor and Signature Class A motor homes fail to conform to Federal Motor Vehicle Safety Standards (FMVSS) No. 207/210 "Mounting of Driver and Passenger Seat Assembly", specifically the seat belt mounting to the seat frame. According to our information, your motor home identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Villa International, manufacture of the seat and pedestal assembly, has made Monaco Coach aware that the seat belt buckle anchorage bolt could fail, potentially leading to the separation of the seat belt from the seat frame. This failure could result in unrestrained occupants in the Driver and/or the Passenger Seats during a crash impact which could lead to personal injury.

The remedy will involve the installation of a reinforcement bushing and grade 5 bolt to the seat belt anchorage system on both the driver and passenger seats.

If you had the seat belt anchoring bolt which is the subject of this letter remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation (Monaco) for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately ½ hour. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motor home.

The enclosed Recall Notification Form identifies your motor home and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motor home is corrected as promptly as possible. If, however, you take your motor home to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free number of (800) 685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at (888) 327-4236.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your motor home.

Sincerely,

A handwritten signature in black ink, appearing to read 'Chuck R. Zucker', with a long horizontal line extending to the right.

Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

crz/tt