

Campaign Information

Cayenne
A306

7

USA Notification Card - Inside

Customer Campaign Notice

Customer Recall Campaign Notice A306 - Cayenne S and Cayenne Turbo MY 2003 and 2004

Dear Porsche Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has decided that a defect relating to motor vehicle safety exists in certain model year 2003 and 2004 Cayenne S and Cayenne Turbo vehicles.

Our records indicate that you are the Owner of a Porsche Cayenne S and or Cayenne Turbo vehicle involved in this recall campaign. The affected vehicles were fitted with driver's side seat frames on which the welding does not meet the strength standard of Porsche.

The inadequate welds could lead to the seat frame breaking when subjected to a great force such as an accident or similar event.

To remedy the situation and avoid such danger, a new seat frame must be fitted for the left front driver's seat in the vehicle.

Please note Federal Regulation requires that any vehicle lessor or recalling this recall notice must forward a copy of this notice to the lessee within ten days.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required repair performed. The necessary tools to perform this recall will be available at the Porsche dealer of your choice. The parts required for this work will be available at your Porsche dealer. The estimated time to perform this recall campaign is approximately one hour. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

Attention: Customer Commitment
Telephone: 1- (800) - Porsche (1-800-767-7243)

You may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4295.

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest in performing this work properly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free-of-charge. Please accept our apologies for this unplanned service visit.

Sincerely,

Porsche Cars North America, Inc. Date: 03/03/04

If you no longer own your Porsche B&B or your address is different from that shown below, please complete this postage pre-paid card, detach and return. Thank you for your assistance.

☐ My correct address is: or ☐ I sold this vehicle to:

Last Name										First Name										Initial	
Number										Street											
City										State										Zip Code	

☐ Vehicle totaled/scrapped: ☐ Vehicle reported stolen: ☐ Vehicle has been exported:

Month Day Year

Please print and give complete information.

Recall A306

Vehicle Identification Number

Thank you for your reply.

This procedure provides for replacement of original equipment by stronger components.

Print name and address

USA Notification Card - Outside

Porsche Cars North America, Inc.
560 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

Customer Campaign Notice

Vehicle
 Insufflation column
 Number: 17

1906

See the nearest Authorized Porsche dealer of your choice.

POSSIBLE

WATER RESOURCES ENGINEERING

Thank you for your
reply.

This procedure provides for replacement of original equipment by stronger components.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 25231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
980 Hammond Drive
Suite 1000
Atlanta, Georgia 30328-9735

