



RECEIVED
NVS-215
2004 FEB 13 A 11:16
OFFICE OF
DEFECTS INVESTIGATION

Date

Dear Newmar Owner:

SUBJECT: Newmar Serial #, Chassis Serial #, and Campaign #04-V056

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has been advised by Villa International (Driver/ Passenger seating supplier) that certain 2004 Essex Class A Motor Homes built between April 20, 2003 and November 26, 2003 fail to comply with requirements of Federal Motor Vehicle Safety Standard No. 207/210, "Seating Systems," and "Seat Belt Assembly Anchorages." Our records indicate that you have purchased this vehicle.

REASON FOR THIS CAMPAIGN

Villa International has informed Newmar of an anchorage bolt for the Driver/ Passenger seat that could fail in the unlikely event of a crash, potentially leading to serious injury or death to the occupant.

WHAT WE WILL DO

Newmar will remedy this defect by inserting a reinforcement bushing and verifying a grade 5 bolt is used. This will be performed with no charge.

WHAT YOU SHOULD DO

Because this defect affects motor vehicle safety, it is recommended that you contact the Newmar service department immediately at (800) 731-8300. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. **HOWEVER**, if you take your vehicle to the dealer on the agreed date and the dealer does not service this condition on that date or within five days, we recommend you contact the Newmar Corporation Consumer Affairs Department at 1-800-731-8300.

You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. For more information contact Newmar at 1-800-731-8300.

If you believe Newmar Corporation has failed to remedy the defect without charge to you or within a reasonable period of time, you may submit a complaint to:

Administration
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590
1-888-327-4236

Federal regulations require any lesser receiving this letter to forward it to the lessee within 10 days.

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure

NEWMAR SERIAL NUMBER: _____

VIN NUMBER: _____

DATE THAT YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR MOTORHOME: _____

DATE REPAIR COMPLETED: _____

**NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT:** _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

**PLEASE MAIL A COPY OF THIS TO NEWMAR CORPORATION AT THE
COMPLETION OF THIS REPAIR.**

**NEWMAR CORPORATION
355 N. DELAWARE STREET
PO BOX 30
NAPPANEE, IN 46550-0030**