

# DAIMLERCHRYSLER

## **SAFETY RECALL – RIGHT FRONT SEAT BELT RETRACTOR**

Dear DaimlerChrysler Minivan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some 2005 model year Chrysler Town & Country and Dodge Caravan/Grand Caravan minivans.

***The problem is...***

**The right front (passenger) seat belt retractor assembly on your minivan (identified on the enclosed form) may have been improperly assembled. As a result, the seat belt may not properly restrain the occupant which increases risk of injury during certain crash conditions.**

***What DaimlerChrysler and your dealer will do...***

**DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will inspect the right front seat belt retractor assembly and replace it if necessary. The inspection and replacement (if necessary) will take about ¼ hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.**

***What you must do to ensure your safety...***

- **Simply contact your dealer right away to schedule a service appointment.**
- **Bring the enclosed form with you to your dealer. It identifies the required service to the dealer.**

***If you need help...***

**If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.**

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler, P.O. Box 610207, Port Huron, MI 48061-0207, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations  
DaimlerChrysler Corporation

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***Buckle up  
for Safety***

***Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.***