



XX February, 2007

"Contact Name"

"Customer Name"

"Customer Address"

Re: Recall 04V-042 - New Flyer D60HF Center Axle Lock-up

Dear "*Contact Name*",

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer has decided that a defect which relates to motor vehicle safety exists in certain New Flyer transit vehicles. Further investigation in conjunction with the axle manufacture, Arvin Meritor, has revealed that the following vehicles, operated by "*Customer Name*", are affected:

Make: New Flyer Transit Vehicle

Model: "*Model*"

VIN Range (last 6 digits): "*VIN range*"

The subject vehicle model has had several occurrences where the center axle brakes did not release after being parked for an extended period of time, this resulted in the center axle wheels being dragged during the initial attempt to move the bus.

The failure of the brake to release may result in loss of control while cornering with a potential for injury to personnel or property damage. These incidents have only occurred at the depot level. There have been three reported incidents which resulted in property damage.

New Flyer and Arvin Meritor have developed a two stage resolution to this issue, involving a fine tuning of the existing brake foundation brake components and the incorporation of an electronic prevention system. New Flyer urges you to contact either your Regional Product Support Manager "*RPSM*" or New Flyer Customer Services for information regarding implementation of this resolution.

**Headquarters/
Winnipeg Facility**

711 Kernaghan Ave.
Winnipeg, Manitoba
R3C 3T4 Canada

Ph: (204) 224-1251
Fx: (204) 224-0551
e-mail: bussales@newflyer.com

**Customer
Services**

25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada

Ph: (204) 982-8400

**New Jersey Service
Support Center**

808 Garfield Ave.
Jersey City, New Jersey
07305-4423 USA

Ph: (201) 369-1200
Fx: (201) 369-0345

**New Product
Development**

Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada

Ph: (204) 982-8413
Fx: (204) 654-4941

**Crookston
Facility**

214 5th Ave. SW
Crookston, Minnesota
56716 USA

Ph: (218) 281-5752
Fx: (218) 281-5672

**St. Cloud
Facility**

6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA

Ph: (320) 203-0576
Fx: (320) 203-0584

www.newflyer.com

If you no longer own this vehicle, please inform us when you call. Federal regulations require that any entity receiving this notice which leases vehicles involved in the recall, must forward a copy of this notice to the leaser within ten days.

This recall is being managed by New Flyer and all labor associated with this corrective action is to be filed as a Warranty Claim to the New Flyer Warranty Department. If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If we fail, or we are unable to remedy this defect without charge and, within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC, 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to: <http://www.safercar.gov> .

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
New Flyer Customer Service Support
(204) 934-4876

cc: "RPSM", Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland.