



Foretravel, inc.

1221 NW Stallings Drive
Nacogdoches, Texas 75964
936.564.8367 Fax 936.564.0301
www.foretravel.com

Dear 2004, Foretravel Owner:

This Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for this Recall: Foretravel, Inc. has decided that a defect, which relates to motor vehicle safety, exists in the windshield wiper system on a small number of the 2004, Foretravel Unicoach Series motorhomes. These vehicles have the potential for the windshield wiper motor crank arm spindle weld to break, which under certain circumstances, could result in the windshield wipers not functioning properly, causing loss of vision without warning. Loss of driver's vision could result in a crash.

What Foretravel Will Do: Your Authorized Foretravel dealer will make the proper correction to your motorhome windshield wiper system. Only Authorized Foretravel Service Facilities have the necessary parts, tools, equipment, and training necessary for this correction. This correction will be made at no cost to you.

What You Should Do: Contact your Authorized Foretravel dealer as soon as possible to arrange a service date for this correction. If your coach requires inspection only, the labor time will be about one (1) hour, if a complete correction is needed the time required to perform the correction will be approximately eight (8) hours. However, additional time may be necessary, depending on how the dealer appointments are scheduled and processed. When scheduling your appointment for this correction of the wiper system defect, please make the service department aware of additional service items or repair work, and arrange to have more time scheduled for these additions.

Your Authorized Foretravel Service Dealer is best equipped to provide this service and to insure that this recall is addressed as promptly as possible. If however you take your vehicle to an Authorized Foretravel Service Facility as scheduled, on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Foretravel Customer Assistance by calling 1-800-955-6228; Ext. 254.

If you have already experienced the problem described above and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Foretravel, Inc. Customer Assistance Department, 1221 NW Stallings Drive, Nacogdoches, Texas 75964 Attention: Manager.

If after contacting your Authorized Foretravel Service Dealer and Foretravel Inc. Customer Assistance, you are still not able to have the safety defect remedied without charge within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call 1-888-DASH-2-DOT (1-888-327-4236).

If you lease your vehicle, Federal Regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We strongly urge you to have this matter corrected as quickly as possible.

As always we value your ownership, and we regret any inconvenience that this may cause you. We have taken this action in the interest of your safety and continued satisfaction with your Foretravel Unicoach motorhome. If you sold or traded your Foretravel, please let us know by e-mail at warranty.director@foretravel.com or by calling 1-800-955-8226; Ext. 254. If you have any questions please do not hesitate to call.

Sincerely,

Mark Harvey

Director of Warranty and Customer Assistance, Foretravel, Inc.