



RECEIVED
TVS-215

2004 MAY 19 A 10:07

OFFICE OF
DEFECTS INVESTIGATION

Date

Dear Newmar Owner:

SUBJECT: Newmar Serial #, Chassis Serial #, and Campaign #04V-019

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect, which relates to motor vehicle safety, exists in 2001-2002 NewAire Motor Homes built on a Newco Chassis. Our records indicate that you currently own this vehicle.

REASON FOR THIS CAMPAIGN

Newmar has decided that a safety defect on any NewAire manufactured on a Newco chassis that could cause the brakes to drag or fail to fully release causing the brakes to overheat, increasing the braking effort resulting in a crash or bodily injury.

WHAT WE WILL DO

Newmar will repair the affected braking by replacing the original BOSCH ZOPS brake calipers and pads on your vehicle with newly designed BOSCH ZOH-T brake calipers and pads.

WHAT YOU SHOULD DO

Because this defect affects motor vehicle safety, it is recommended that you contact the Newmar service department immediately at (800) 731-8300. An associate will assist you in making an appointment to have this repair done by an authorized Newmar Dealer or Service Center.

Federal regulations require that any vehicle owner receiving this recall notice must forward a copy of this notice to the lease within ten days.

If you have had the repair performed before receiving this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Newmar at:

Service Department
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550

Newmar dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and the dealer does not service this condition on that date or within five days, we recommend you contact the Newmar Corporation Consumer Affairs Department at 1-800-731-8300.

If you believe Newmar Corporation has failed to remedy the defect without charge to you or within a reasonable period of time, you may submit a complaint to:

Administration
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590
1-888-327-4236

If you no longer own this vehicle, please furnish us the complete name and address of the person or dealership you sold or traded your vehicle to. Thank you for your cooperation.

Sincerely,

Newmar Corporation

Enclosure

NEWMAR SERIAL NUMBER: _____

VIN NUMBER: _____

DATE THAT YOU RECEIVED THIS NOTICE: _____

DATE SET FOR REPAIR OF YOUR MOTORHOME: _____

DATE REPAIR COMPLETED: _____

**NAME OF SERVICE CENTER REPAIR
WAS COMPLETED AT:** _____

SERVICE CENTER ADDRESS: _____

CUSTOMER SIGNATURE: _____

**PLEASE MAIL A COPY OF THIS TO NEWMAR CORPORATION AT THE
COMPLETION OF THIS REPAIR.**

**NEWMAR CORPORATION
355 N. DELAWARE STREET
PO BOX 30
NAPPANEE, IN 46550-0030**