



Recall # 04T-023

DATE _____

**RE: Recall of Your Michelin XDE M/S 10R22.5 Load Range F & G
Commercial Truck Tires**

Dear Michelin Tire Owner.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Michelin North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Michelin XDE M/S commercial truck tires, size 10R22.5, Load Range F and Load Range G. The inner liner of these tires may contain an irregularity which could lead to rapid air loss, potentially leading to a loss of vehicle control and crash without warning. MNA has therefore begun a recall of these commercial truck tires. Our records show that you have purchased one or more of these commercial truck tires.

The Michelin XDE M/S, size 10R22.5, Load Range F and Load Range G commercial truck tires produced during DOT weeks 21 through 43 (May-October 2004) in your possession must be replaced with new tires. Replacement tires are being made available. Please arrange to return your tire(s) to the dealer from whom you purchased them or if obtained as original equipment on a new vehicle, visit the Michelin truck tire dealer of your choice to receive replacement tires of equal value at no charge. To locate your nearest Michelin commercial truck tire dealer, please refer to the dealer locator feature on www.michelintruck.com or contact Michelin at 888-662-2306. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

If you have any questions or concerns about this recall, please call us at 888-622-2306 between 8:30 a.m. and 6:00 p.m. eastern standard time, Monday through Friday.

If the dealer from whom you purchased these tires fails, or is unable to provide replacement tires without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236.

Michelin's commitment to quality and respect for our customers are our highest priorities. Please accept our apology for any inconvenience that replacing these tires may cause you.

Yves Billioux
Quality Director
Michelin Americas Truck Tires

Reimbursement to Customers for Replacements Prior to Recall

If you have already paid to have your tires replaced due to failures related to this condition you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the replacement would have cost if completed by an authorized MNA dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

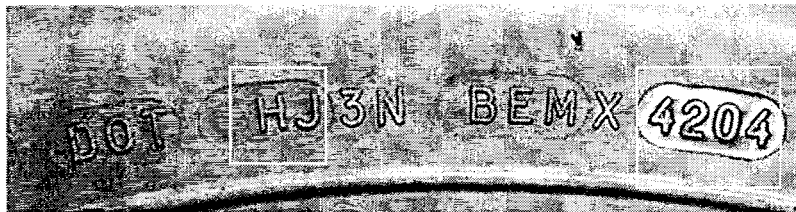
- The name and address of the person who paid for the replacement.
- The model name and size of the tire that was replaced.
- What problem occurred, when the tire was replaced and who replaced it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MNA within 60 days of receipt with the reason(s) for the denial.

ABOUT DOT MARKINGS

DOT markings serve as the tire's fingerprint and signify compliance with U.S. Department of Transportation Minimum Performance Standards. The DOT code can be found on the sidewall right above the rim. Make sure your tire is the same make and model (Michelin XDE M/S, size 10R22.5, Load Range F or Load Range G) and look for a **DOT code on the sidewall that begins with HJ and ends with numbers 2104 through 4304** (please see below illustration). If you have difficulty identifying the tire's DOT code, please contact Michelin at 888-622-2306. You will be required to enter your "ship to" number.

The first two characters HJ designate the tire's manufacturing location. The final four numbers denote the date the tire was produced with the first two indicating the week and the last two numbers indicating the year. Michelin XDE M/S size 10R22.5 Load Range F and Load Range G commercial tires produced between weeks 2104 and 4304 are affected by this action.

DOT MARKING ILLUSTRATION



↑
Tire
Manufacturing
Location

↑
Tire
Production
Date
(Week/Year)



Notification to Original Equipment Manufacturers

Michelin Americas Truck Tires has notified the National Highway Traffic Safety Administration (NHTSA) that it is recalling a maximum of 4,000 Michelin XDE M/S commercial truck tires after its quality control system alerted the company to a condition that could possibly result in rapid air loss.

This decision was taken after a tire failed to meet Michelin's high quality standard during a normal internal inspection. To date, there have been no accidents or injuries reported and no property damage claims filed. The company is replacing all potentially affected tires produced during the same period in a comprehensive commitment to retrieve from the market any tire that doesn't perform to Michelin quality standards.

The recalled tires were produced during DOT weeks 21 through 43 (May-October 2004). To check if tires shipped to you are included in this action, please check the DOT codes found on the sidewall of the tire just above the wheel rim, printed in small type. There are no issues with tires outside of these DOT weeks.

Our records indicate that you may have received tires manufactured during this time period.

As a result, Michelin asks you to take the following actions:

1. Immediately stop installing these tires and check your inventory for the specific DOT codes affected. These tires must not be sold or used.
2. Immediately count your inventory of the affected tires, with the specific DOT codes.
3. **As required by law**, please submit to Michelin a list of customers that you have manufactured vehicles for with these affected tires between June 1, 2004 and November 30, 2004. This list should include the following information: VIN, name, address, city, state, zip code, phone number, part number, quantity of tires, date of mounting/sale. If possible, please enter the data into a MS Excel spreadsheet for submission. Michelin will contact these customers directly to arrange inspection and if necessary, replacement of the tires.
4. Return the recalled tires to Michelin Americas Truck Tires as soon as possible. If you have additional questions, please contact Michelin 866-847-8475.

All of the affected tires were produced in week 21 through 43 this year (May-October, 2004) and begin with DOT marking HJ and end with 2104 through 4304 and include the Michelin tires below:

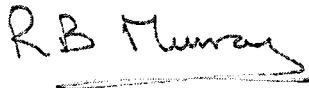
<u>MSPN:</u>	<u>Tire Description:</u>
87904	10R22.5 Michelin XDE M/S Load Range F
87357	10R22.5 Michelin XDE M/S Load Range G

Michelin will contact the customers identified and will replace any affected tires that have been provided by you free of charge including mounting. Replacement tires are now available.

To return recalled tires currently in your inventory, contact Michelin at 866-847-8475 to arrange shipping. The company will pay all freight and handling charges associated with this action and issue a credit to your account for the tires returned. If you have any additional questions, please contact your Michelin account manager.

Commitment to quality and respect for the customer are our highest priorities. We regret the circumstances that led to this action and know you understand our reasons for wanting to retrieve these tires.

Sincerely,



Rob Murray
Director, Original Equipment Sales
Michelin Americas Truck Tires



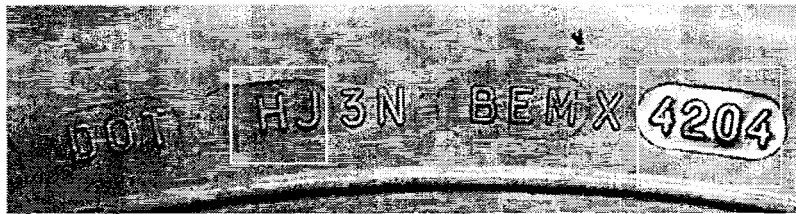
Yves Billioux
Quality Director
Michelin Americas Truck Tires

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DOT MARKING ILLUSTRATION



↑
Tire
Manufacturing
Location

↑
Tire
Production
Date
(Week/Year)