

04E-086

November 22, 2004

Ms. Kathleen C. DeMeter  
Director of Office of Defects Investigation  
National Highway Traffic Safety Administration  
US Department of Transportation, Room 5326  
400 Seventh Street, SW  
Washington, DC 20590

Dear Ms. DeMeter:

The following information is submitted in accordance with National Highway Traffic Safety Administration's reporting regulations, 49CFR Part 573.6.

Harley-Davidson Motor Company, Inc. has learned that a condition affecting safety exists in an Accessory Voltage Regulator Cover when installed on certain 2004 and 2005 FXD, FXDX, FXDI, FXDXI Dyna Glide model motorcycles, or 2005 FXDC and FXDCI Dyna Glide models.

**IDENTIFICATION OF EQUIPMENT POTENTIALLY CONTAINING THE DEFECT:**

There have been 2,322 Accessory Voltage Regulator Covers, part number 74593-04, shipped to the US market. These could be installed on any 2004 and 2005 Dyna Glide models, but are only problematic on the models listed above. We estimate that 464 of the parts have been installed on the above designated Dyna models that create a safety problem for the application.

**DESCRIPTION OF DEFECT:**

When this Accessory Voltage Regulator Cover (Part # 74593-04) is installed on 2004 and 2005 FXD, FXDX, FXDI, FXDXI, Dyna Glide model motorcycles, or 2005 FXDC and FXDCI Dyna Glide model motorcycles, it may contact the front fender under certain conditions. In some cases, this contact may allow the cover and fender to lock together, thereby limiting suspension travel and steering.

**SUPPLIER INFORMATION:**

Viva Royal Trading Co. LTD  
137 Nankang Road  
Sec. 3  
Taipai, Taiwan 115  
Republic of China  
Contact Name: Alex Hsuan  
Phone Number: +886 (2) 782-9768  
Fax Number: +886 (2) 782-6069  
E-mail Address: vvryl@ms13.hinet.net

**CHRONOLOGY OF EVENTS:**

Photos were received from a dealer in April of 2004, depicting fender damage from contact with Accessory Regulator Cover. Parts were put on shipment hold in April. A review of warranty and Customer Contact System records revealed 5 reported incidents of fender hanging up in cover. Further investigation and analysis confirmed the problem. We are not aware of any injuries or deaths resulting from this condition. In November, Harley-Davidson decided to declare this a safety issue.

**DESCRIPTION OF THE PROGRAM TO REMEDY THE DEFECT:**

The remedy of this defect is to remove the accessory cover from the models listed above.

**HARLEY-DAVIDSON MOTOR COMPANY PRE-NOTIFICATION REMEDY REIMBURSEMENT PROGRAM:**

Harley-Davidson Motor Company incorporates by reference herein the general reimbursement plan it has previously provided to NHTSA for reimbursing customers for remedy costs incurred prior to notification of this recall.

**PART 577 NOTICE LETTER:**

A draft of the owner notification letter is attached.

Please advise the undersigned of the campaign number assigned by ODI to this recall.

Sincerely,



Ronald L. Mundt  
For Harley-Davidson Motor Company, Inc.

## **DRAFT**

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect, which relates to motor vehicle safety exists in an Accessory Voltage Regulator Cover (part number 74593-04) when installed on certain 2004 and 2005 FXD, FXDX, FXDI, FXDXI Dyna Glide model motorcycles, or 2005 FXDC and FXDCI Dyna Glide models. If the chrome accessory Voltage Regulator Cover is installed on the vehicles listed above, it could contact the fender under certain riding conditions, and possibly cause the cover and front fender to become locked together. If this should occur suspension travel and steering would be severely limited, thereby presenting the risk of injury or death to the rider. (Note: Installation and use of this part on any other Dyna model motorcycle not listed above will not cause a safety problem due to differences in the designs of those other models.)

Our records indicate that you purchased one of the Dyna model motorcycles listed above which will present a safety risk if fitted with the Voltage Regulator Cover involved in this recall.

**If this accessory has been installed on your motorcycle, we strongly urge you to take your motorcycle to your dealer to have the cover removed as soon as possible. Your dealer will remove the part free of charge, and reimburse you for the retail cost of the part. If you have purchased the accessory, which is subject of this letter, but have not installed it on your motorcycle, do not install it on your vehicle, and return it to your dealer for full reimbursement. Should you choose to ride your motorcycle with this part installed, we urge you to be aware of this condition. We strongly urge you to take your motorcycle to your dealer to have the appropriate service performed as soon as possible. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your Voltage Regulator Cover removed. The dealer labor time to perform this service takes approximately 1 hour. You will be reimbursed at full retail for the cost of the regulator. The labor to remove the part, if necessary, will be free of charge to you.

To verify that the service has been completed, Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you take your motorcycle to your dealer on a mutually agreed upon date and he does not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT or contact NHTSA at [www.NHTSA.DOT.GOV](http://www.NHTSA.DOT.GOV).

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

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Our records indicate that you have the accessory Voltage Regulator Cover identified in this safety recall installed on your vehicle.

**We strongly urge you to take your motorcycle to your dealer to have the cover removed as soon as possible. Your dealer will remove the part free of charge, and reimburse you for the retail cost of the part. Should you choose to ride your motorcycle with this part installed, we urge you to be aware of this condition. If you had this repair before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.**

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