



June 16, 2004

«Shipto_Name»
«Shipto_Address_1»
«Shipto_Address_2»
«City», «State» «Zip_Code»

VIA CERTIFIED MAIL

**RE: NHTSA Safety Recall Campaign No. 04E-041
Bestop Rear Shell Roof Rack - Bestop Part # 41400-01**

Dear «Shipto_Name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Bestop, Inc. has decided that a defect which relates to motor vehicle safety exists in the Rear Shell Roof Rack, Bestop Part # 41400-01, that we recently shipped to you. The Rear Shell Roof Rack is aftermarket equipment designed for use with the Bestop Hardtop made for the 1986 - 1995 and 1997 - 2003 Jeep Wrangler.

The mounting holes for the screws that fasten the latch bracket to the cockpit cover are in the wrong location. This allows the rotary latch that mounts to the other side of the latch bracket to be mispositioned on the cockpit cover. The mispositioning of the rotary latch on the cockpit cover prevents the striker plates from fully engaging the receiver brackets that secure the cockpit cover to the front cross rail. As a result, the cockpit cover may not latch securely to the roof rack and could come off the roof rack.

Rattling caused by the movement of the striker plates in the receiver tracks could occur before the cockpit cover separates from the roof rack. As a result of the defect, it is possible that the cockpit cover may detach from the roof rack and cause injury by striking the vehicle occupants or persons outside the vehicle. If the cockpit cover separates from the roof rack, it could also distract the vehicle's driver and become an obstruction to other vehicles on the road, possibly resulting in a vehicle crash without warning. Until the latch plate and striker plates are replaced with the updated components, **DO NOT USE THE ROOF RACK TO STORE THE COCKPIT COVER.**

Accompanying this letter are updated striker plates, an updated latch bracket and new fasteners that are provided to you at no cost. Also enclosed is a copy of the updated Rear Shell Roof Rack Installation Instructions. To make the replacement, remove the original striker plates and latch bracket by reversing the installation procedure in Steps Six, Seven, Eight and Nine of the instructions. After you have removed the original striker plates and latch bracket, destroy the parts to ensure they are not reused. Install the updated striker plates and updated latch bracket with the new fasteners by following the installation procedure at Steps Six, Seven, Eight and Nine of the instructions. Finally, follow Step Thirteen to properly adjust the striker plates.

If you have any questions about the replacement procedure or the roof rack, please contact Bestop's Customer Service Department at 800/845-3567, Monday-Friday, 7:00 a.m. to 5:00 p.m., MST. If you no longer own the vehicle on which the roof rack was installed, please call our Customer Service Department and provide the service representative the contact information for the current owner. The current owner of the roof rack is also eligible to receive the updated parts at no cost.

If you are the lessor of a vehicle on which the Bestop Rear Shell Roof Rack is installed, you must forward this notification by first-class mail to the most recent lessee known to you, within ten days.

If you believe that Bestop has failed or is unable to remedy the defect without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236.

We sincerely regret any inconvenience this action may cause you, but we want you to have the updated parts installed for the safety of you and others, and your satisfaction with the product.

Sincerely,



Paul Valas
General Manager

PV/td

Enclosures



2100 W Midway Boulevard
Broomfield CO 80020

CONTACT NAME
ADDRESS
CITY, STATE ZIP CODE

NOTICE SAFETY RECALL