



U.S. Department  
of Transportation

400 Seventh Street, SW  
Washington, DC 20590

**National Highway  
Traffic Safety  
Administration**

MAR 14 2006

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. William Willen  
American Honda Motor Co.  
1919 Torrance Boulevard  
Torrance, CA 90501-2746

NVS-215kjs

Dear Mr. Willen:

American Honda Motor Co. (Honda) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-564 who have not had their motorcycles corrected or otherwise accounted for. This recall involves 12,820 Honda MY 2002 VTX1800C/1800R motorcycles. The washer for the side stand spring bolt does not have sufficient harness and could deform, which could cause the bolt to flex and eventually break during side stand operation. Owner notification began on November 30, 2004. Through the fourth quarter of 2005, Honda's fifth reporting quarter, Honda reports that of the 12,820 motorcycles involved, 5,139 have been remedied resulting in a completion rate of 40 percent.

Honda should conduct the owner renotification in accordance with the guidelines listed below.

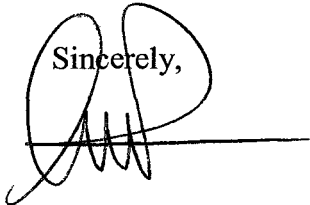
- Before conducting the owner renotification, Honda should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Honda's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."

- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Honda is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Honda's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by March 29, 2006.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at [kschuler@nhtsa.dot.gov](mailto:kschuler@nhtsa.dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to be 'G. Person', written over a horizontal line.

George Person, Chief  
Recall Management Division  
Office of Defects Investigation  
Enforcement