

U.S. Department of Transportation

400 Seventh Street, SW Washington, DC 20590

National Highway Traffic Safety Administration

SEP 15 2005

## <u>CERTIFIED MAIL</u> RETURN RECEIPT REQUESTED

Mr. Kenneth M. Bush Regulation Manager Government Relations Department American Suzuki Motor Corporation 3251 East Imperial Highway Brea, CA 92821-6795

NVS-215kjs

Dear Mr. Bush:

American Suzuki Motor Corporation (Suzuki) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-427 who have not had their motorcycles corrected or otherwise accounted for. This recall involves 172,093 MY 1999 through 2004 Suzuki Viatra, Grand Vitara, and Grand Vitara LX-7 motorcycles which ambient temperatures below -25 degrees Celsius, moisture can freeze in the fuel pressure regulator. As a result, fuel system pressure may increase at the time of engine start up, causing fuel loss at the fuel pipe/fuel hose connection. In the presence of an ignition source a fire can occur. The remedy for this recall campaign was to replace the fuel pressure regulator, the fuel deliver hose and replace the hose clamp with an improved clamp. Owner notification began on September 29, 2004. Through the second quarter of 2005, Suzuki's fourth reporting quarter, Suzuki reports that of the 172,093 motorcycles involved, 74,300 have been remedied, resulting in a completion rate of 43 percent.

Suzuki should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Suzuki should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Suzuki's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."

- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Suzuki is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Suzuki's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by October 19, 2005.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at kschuler@nhtsa.dot.gov.

George Person, Chief

Recall Management Division

Office of Defects Investigation

Enforcement