

U.S. Department of Transportation

400 Seventh Street, SW Washington, DC 20590

National Highway Traffic Safety Administration

SEP 15 2005

## <u>CERTIFIED MAIL</u> RETURN RECEIPT REQUESTED

Mr. Alfred E. Gloddeck Senior Manager – Corporate Affairs Hyundai America Technical Center, Inc. 81 Bunsen Irvine, CA 92618 NVS-215kjs

Dear Mr. Gloddeck:

Hyundai America Technical Center, Inc. (Hyundai) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-305 who have not had their vehicles corrected or otherwise accounted for. This recall involves 262,636 MY 1999 and 2000 Kia Sephia and Sportage passenger vehicles which the front safety belt buckles may emit a "click" sound during the buckling process that is similar to the sound emitted when a buckle is being latched, when it is not. The remedy for this recall campaign was to replace both front seat belt buckles. Owner notification began on August 16, 2004. Through the second quarter of 2005, Hyundai's fourth reporting quarter, Hyundai reports that of the 262,636 vehicles involved, 29,324 have been remedied, resulting in a completion rate of 11 percent.

Hyundai should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Hyundai should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Hyundai's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. <u>Part 577.10(e)(1)</u> specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Hyundai is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Hyundai's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by October 19, 2005.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at kschuler@nhtsa.dot.gov.

George Person, Chief

Recall Management Division Office of Defects Investigation

Enforcement