



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

OCT 27 2005

400 Seventh Street, SW
Washington, DC 20590

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Dick Cutcher
Service Manager
General Coach America, Inc.
P.O. Box 397
Imlay City, MI 48444

NVS-215kjs

Dear Mr. Cutcher:

General Coach America, Inc. (General Coach) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-275 who have not had their buses corrected or otherwise accounted for. This recall involves 90 MY 2003 M1030, 2002-2003 M1030L, 2002-2004 M1035, and 2002-2003 M1035L coaches fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 210, "Seat Belt Assembly Anchorages." The driver's seat tether strap was not installed. The remedy for this recall campaign was to add the required tether straps. Owner notification began on June 21, 2004. Through the third quarter of 2005, General Coach's sixth reporting quarter, General Coach reports that of the 90 buses involved, 32 have been remedied, resulting in a completion rate of 35.6 percent.

General Coach should conduct the owner renotification in accordance with the guidelines listed below.

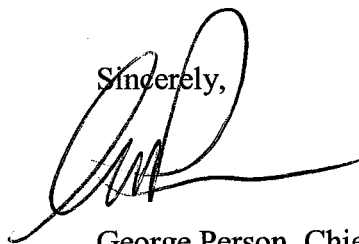
- Before conducting the owner renotification, General Coach should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- General Coach's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a "... follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," General Coach is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

General Coach's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by November 9, 2005.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at kschuler@nhtsa.dot.gov.

Sincerely,



George Person, Chief
Recall Management Division
Office of Defects Investigation
Enforcement

cc: Mr. Daniel Bensman
Faulkner, Garmhausen, Keister & Shenk
Courtview Center – Suite 300
100 South Main Avenue
Sidney, OH 45365