



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, SW  
Washington, DC 20590

DEC - 2 2005

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Kent Reeves  
Manager, Technical Compliance &  
Quality Engineering  
Mitsubishi Motors North America, Inc.  
P.O. Box 8400  
Cypress, CA 90630-0064

NVS-215kjs

Dear Mr. Reeves:

Mitsubishi Motors North America, Inc. (MMNA) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-197 who have not had their vehicles corrected or otherwise accounted for. This recall involves 2,175 MY 2004 Endeavor and 2003-2004 Outlander sport utility vehicles equipped with a dealer-installed trailer hitch wiring harness and control module. The electronic control module can overheat, possibly resulting in a fire.

The remedy for this recall is to replace the wire harness. Owner notification began on May 28, 2004. Through the third quarter of 2005, MMNA's fifth reporting quarter, MMNA reports that of the 2,175 vehicles involved, 634 have been remedied, resulting in a completion rate of 30 percent.

MMNA should conduct the owner renotification in accordance with the guidelines listed below.

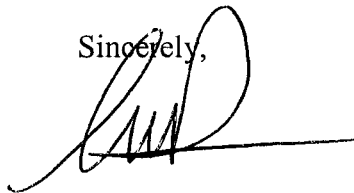
- Before conducting the owner renotification, MMNA should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.

- MMNA's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," MMNA is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

MMNA's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by December 29, 2005.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at [kschuler@nhtsa.dot.gov](mailto:kschuler@nhtsa.dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to read "George Person", with a long horizontal line extending to the right.

George Person, Chief  
Recall Management Division  
Office of Defects Investigation  
Enforcement