



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, SW  
Washington, DC 20590

DEC 20 2006

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Terry Quinn  
Hehr International, Inc.  
P.O. Box 39160  
Los Angeles, CA 90039-0160

NVS-215kjs

Dear Mr. Quinn:

Hehr International, Inc. (Hehr) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04E-093 who have not had their vehicles corrected or otherwise accounted for. This recall involves 292 2002-2004 MY DaimlerChrysler commercial buses equipped with Hehr emergency exit windows, Model Nos. 1401 and 1407. The windows may fail to open when unlatched which fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 217, "Bus Emergency Exits and Window Retention and Release." Through the third quarter of 2006, Hehr's sixth reporting quarter, Hehr reports that of the 292 buses involved, 71 have been remedied, resulting in a completion rate of 30 percent.

Hehr should conduct the owner renotification in accordance with the guidelines listed below.

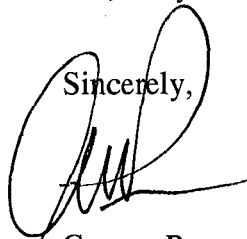
- Before conducting the owner renotification, Hehr should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Hehr's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Hehr is requested to file three additional quarterly status reports.

- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
  - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
  - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
  - c. the approximate date on which the owner renotification will begin; and
  - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Hehr's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by January 24, 2007.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at [kschuler@nhtsa.dot.gov](mailto:kschuler@nhtsa.dot.gov).

Sincerely,

A handwritten signature in black ink, appearing to read 'G. Person', written over the word 'Sincerely,'.

George Person, Chief  
Recall Management Division  
Office of Defects Investigation  
Enforcement