

Schuler, Kelly

04U-324

From: deller@tomberlin.net
Sent: Monday, September 26, 2005 11:22 AM
To: Schuler, Kelly
Subject: LS RS scooter recall NVS-215kjs

Kelly,

I received a letter stating we need to renotify our customers and submit to NHTSA our renoficaiton letter to meet the requirments before resending. Attached please please find the letter to customers and the letter to dealers/distributors. Also, if allowable I would like to enclose a check list for everyone's convenience to put in the self addressed envelope.

Our main issue is that we have received the signatures to all owners (so we don't need to get an updated owner list) but no one is responding to whether the vehicle has been repaired. If I can get the letters, check list approved, I can start renotification today. Again, we have the owners signing for the vehicle recall documents but no one is notifying us as to the inspection/repair. I feel notify sheet with a self addressed envelope may trigger a response.

Please let me know if this will be acceptable and if I have approval.

Thank you again for all your help.

Dana

9/26/2005