



GENERAL MOTORS NORTH AMERICA
Vehicle Safety Integration

2006 MAR 14 A 10:29
PRODUCT INVESTIGATIONS

March 3, 2006

Mr. George Person, Chief
Recall Management Division
Office of Defects Investigation Enforcement
Room 5319 – M/C: NVS-215
400 Seventh Street, S.W.
Washington, D.C. 20590

NVS-215kjs

Dear Mr. Person:

This letter is GM's response to your Owner Renotification (OR) request, received February 21, 2006, to renotify owners involved in recall 04V-225 (GM recall number 04038) concerning 2003 Chevrolet Express, GMC Savana, 2003-2004 Chevrolet Silverado, and GMC Sierra extended and regular cab pickup trucks and cargo vans converted to compressed natural gas (CNG) – Child Restraint Anchorage Systems.

After a telephone conversation between Joy Hotchkiss and Kelly Schuler on March 2, 2006, it was decided that GM would not do a remail for the involved recall.

GM has sent out reminder postcards for this recall every other month since its release for a total of eight mailings. Also, the population of vehicles in this recall are for fleet and commercial type usage and would not likely be used for transporting children, and therefore, owners would have a lack of interest in having this recall completed.

It is GM's determination that a remail would not increase the completion rate of 36 percent.

If you require further information about this response please contact me or Ms. Joy M. Hotchkiss (586-986-5474) of my staff.

Sincerely,

Gay P. Kent
Director
Product Investigations

Product Investigations

Mail Code: 480-111-E18 • 30200 Mound Road • Warren, MI 48090
Remail 04038 - NVS-215kjs Response.doc





U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh Street, SW
Washington, DC 20590

FEB 21 2006

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Ms. Gay Kent
Director, Product Investigations
General Motors North America
Mail Code: 480-111-E18
30200 Mound Road
Warren, M 48090-9022

NVS-215kjs

Dear Ms. Kent:

General Motors North America (GM) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 04V-225 who have not had their vehicles corrected or otherwise accounted for. This recall involves 736 GM 2003 Chevrolet Express, GMC Savana, 2003-2004 Chevrolet Silverado, and GMC Sierra extended and regular cab pickup trucks and cargo vans converted to compressed natural gas (CNG) fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 225, "Child Restraint Anchorage Systems." These vehicles have one seating position, the center rear seat, equipped with child restraint lower anchorages. The standard requires child seat lower anchorages in two seating positions for vehicles with three rear seating positions. (GM Recall No. 04038) Owner notification began on September 2, 2004. Through the fourth quarter of 2005, GM's sixth reporting quarter, GM reports that of the 736 vehicles involved, 268 have been remedied, resulting in a completion rate of 36 percent.

GM should conduct the owner renotification in accordance with the guidelines listed below.

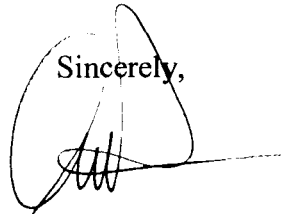
- Before conducting the owner renotification, GM should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.

- GM's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," GM is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:
 - a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
 - b. the approximate date on which the revised owner list will be available to initiate owner renotification;
 - c. the approximate date on which the owner renotification will begin; and
 - d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

GM's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by March 15, 2006.

If you have any questions concerning this matter, please contact Kelly Schuler of my staff at (202) 366-5227, by fax at (202) 366-7882, or by e-mail at kschuler@nhtsa.dot.gov.

Sincerely,



George Person, Chief
Recall Management Division
Office of Defects Investigation
Enforcement