Frank M. Ligon
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
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December 14, 2004

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD:** Compliance Recall 04C10
Certain 2005 Model Year E450 Dual Rear Wheel (DRW) Cutaway Vehicles
Vehicle Certification and Incomplete Vehicle Manual Label Correction

AFFECTED VEHICLES

Certain 2005 model year E450 cutaway vehicles equipped with LT225/75R16E tires, built at Lorain Assembly Plant between October 26, 2004 and December 02, 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit https://web.fsavinlists.dealerconnection.com. FSA VIN list information will be available on December 14, 2004.

REASON FOR THIS COMPLIANCE RECALL

The affected vehicles were produced with Vehicle Certification and Incomplete Vehicle Manual Labels that state the incorrect rear tire pressure. At the incorrectly stated pressure, the rear tires are unable to support the Gross Axle Weight Rating (GAWR) for the rear axle. Federal Motor Vehicle Safety Standard 120 requires that tires inflated to the pressure stated on the label must support the GAWR.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any of the affected vehicles involved in this compliance recall. A complete Dealer Bulletin will be provided to dealers the week of December 20, 2004 when it is anticipated that parts ordering information and repair instructions will be available to support this compliance recall.

CUSTOMER NOTIFICATION

Please be advised that the majority of the affected vehicles are located at body builders for final assembly. Body builders and owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

OASIS

Consult OASIS for affected vehicles. FSA VIN listings for unsold vehicles will be available December 14, 2004.

PLEASE NOTE:

Federal law requires dealers to complete any outstanding compliance recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to $5,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS?

Special Service Support Center (Dealer Only) Questions:.....1-800-325-5621

Sincerely,

Frank M. Ligon

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