

## **Mazda North American Operations**

Electronic Field Communication

Information

eFC Number:

Communication

Date: Thursday, December 09, 2004

Subject:

Pre-notification of MAZDA6 Rear Seat Recall and

**Tribute Accelerator Cable Recall** 

See Also eFC Number(s):		
Dealer Communication: Yes		
Additional Contacts:		
	Concur:	
		Trea Reedy

Please be advised MNAO has notified NHTSA of a possible defect related to the rear seat belts on approximately 115 2004 MAZDA6 vehicles.

NHTSA has also been notified of a possible defect related to the accelerator cable on certain 2002-2004 Tribute vehicles, representing approximately 121,000 subject vehicles

Prior to owner notification, dealers will be sent detailed information on both of these campaigns, including repair procedures.

Owner notification for the MAZDA6 is anticipated to be before December 25, 2004. Tribute owners will be notified mid January 2005.

rom:

on behalf of Technical Services Department

Subject:

Pre-notification of MAZDA6 Rear Seat Belt Recall and Tribute Accelerator Cable Recall

Importance: High

## **ATTENTION SERVICE AND PARTS MANAGERS:**

Please be advised MNAO has notified NHTSA of a possible defect related to the rear seat belts on approximately 115 2004 MAZDA6 vehicles.

NHTSA has also been notified of a possible defect related to the accelerator cable on certain 2002-2004 Tribute vehicles, representing approximately 121,000 subject vehicles.

Prior to owner notification, dealers will be sent detailed information on both of these campaigns, including repair procedures.

Owner notification for the MAZDA6 is anticipated to be before December 25, 2004. Tribute owners will be notified mid January 2005.

Mazda Technical Services

From: on behalf of Technical Services Department

Subject: 2002-2004 Tribute Accelerator Cable Recall 2704L

## **Attention Mazda Service and Parts Managers:**

This is to notify you of an upcoming recall on certain 2002-2004 Tribute vehicles.

You will receive detailed information the week of January 24.

## Mazda will notify U.S. Tribute owners by first class mail beginning January 28, 2005.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2002-2004 Tribute vehicles produced from May 30, 2001 through December 19, 2003.

On certain 2002-2004 Tribute vehicles equipped with 3.0L engines, the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

### **SUBJECT VEHICLES**

Model	VIN Range	Build Date Range
2002-2004 Tribute 3.0L engine	4F2*U**1*2KM00001-M66656 4F2*Z**1*3KM00001-M56713 4F2*Z**1*4KM00004-M34822	May 30, 2001 through December 19, 2003

Note: The asterisk symbol "\*" can be any letter or number.

## PARTS INFORMATION

Description	Part Number	Quantity	
Accelerator Cable	EC05-41-660F	1	
Authorized Modification Label	9999-95-065A-00	1=sheet of 18 labels	Mstore (no charge)

## **PARTS ORDERING**

Dealers will automatically receive a quantity of Accelerator Cables based on the number of 2002-2004 Tribute vehicles registered in the dealer's vicinity. Parts shipments will begin 1/19/05 and will arrive on dealers' next stock order. Dealers will receive Accelerator Cables by 1/28/05

If dealers need additional Accelerator Cables after receiving the initial parts shipment,

they can be ordered through the normal eMDCS parts order method after 1/29/05. **NOTE: To assure all dealers can get parts when needed, we may require an IPFAX form in the future if PDC inventory becomes low.** 

## **Existing Service Parts Inventory**

Please return any inventory you have of EC05-41-660, EC05-41-660D and EC05-41-660E on your next obsolescence return and you will receive credit on your next parts statement. The return of these parts will not go against your obsolescence accrual.

Use MStore to order additional Campaign labels (1=sheet of 18 labels).

## **WARRANTY CLAIM PROCESSING INFORMATION**

Warranty Type Code	R	
Symptom Code	99	
Damage Code	99	
Process Number	J0501A	
Part Number Main Cause	EC05-41-660F	
Quantity	1	
Labor Operation Code	YY373XRX	
Labor Hours	0.4	

## **RENTAL CAR**

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed and the vehicle is not within the mileage and time limitations, you must obtain authorization for the rental. Submit a separate **claim/problem** using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main Cause	5555-RE-NTAL
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice Number	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$26.00 per day for the number of days customer had rental car

Rental expenses that exceed the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

### REPAIR PROCEDURES

Inspection and repair procedures are available on the ESI website, on MStore under Bulletins, Forms & E-Documents, and are available on eMDCS using Campaign Inquiry or the Warranty

Vehicle Inquiry Detail screen by clicking on the recall number.

Please make certain that the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Mazda Technical Services

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## **Mazda North American Operations**

## Electronic Field Communication Information eFC Number: 05-00036 Date: Wednesday, January 19, 2005

Subject: Tribute Accelerator Cable Recall 2704L

Summary: Accelerator cable may prevent the throttle from returning to the idle position.
See Also eFC Number(s):
Dealer Communication: Yes
Additional Contacts:
Concur:
Trea Reedy

This is to notify you of an upcoming recall on certain 2002-2004 Tribute vehicles. This message provides you with the information dealers will receive by Thursday, January 20, 2004.

Mazda will notify U.S. Tribute owners by first class mail beginning January 28, 2004.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain 2002-2004 Tribute vehicles produced from May 30, 2001 through December 19, 2003.

On certain 2002-2004 Tribute vehicles equipped with 3.0L engines, the accelerator cable may prevent the throttle from returning to the idle position, possibly resulting in elevated engine speeds while driving. An unexpected increase in engine idle speed may increase stopping distance and may result in a vehicle crash without warning.

**TIMING** 

- Dealers receive recall e-mail 1/19/05
- Dealer recall package mailing begins 1/19/05
- Owner notification mailing begins 1/28/05

Communication



## **SUBJECT VEHICLES**

Model	VIN Range	Build Date Range
2002-2004	4F2*U**1*2KM00001-M66656	May 30, 2001 through
Tribute	4F2*Z**1*3KM00001-M56713	December 19, 2003
3.0L	4F2*Z**1*4KM00004-M34822	
engine		

Note: The asterisk symbol "\*" can be any letter or number.

### **PARTS INFORMATION**

Description	Part Number	Quantity	
Accelerator Cable	EC05-41-660F	1	
Authorized Modification	9999-95-065A-	1=sheet of	Mstore
Label	00	18 labels	(no charge)

#### **PARTS ORDERING**

Dealers will automatically receive a quantity of Accelerator Cables based on the number of 2002-2004 Tribute vehicles registered in the dealer's area. Parts shipments will begin 1/19/05 and will arrive on dealers' next stock order. Dealers will receive Accelerator Cables by 1/28/05

If dealers need additional Accelerator Cables after receiving the initial parts shipment, they can be ordered through the normal eMDCS parts ordering method after 1/29/05. **NOTE: To assure all dealers can get parts when needed, we may require an IPFAX form in the future if PDC inventory becomes low.** 

## **Existing Service Parts Inventory**

Please return any inventory you have of EC05-41-660, EC05-41-660D and EC05-41-660E on your next obsolescence return and you will receive credit on your next parts statement. The return of these parts will not go against your obsolescence accrual.

Use MStore to order additional Campaign labels (1=sheet of 18 labels).

### WARRANTY CLAIM PROCESSING INFORMATION

Warranty Type Code	R	_
Symptom Code	99	
Damage Code	99	
Process Number	J0501A	
Part Number Main Cause	EC05-41-660F	
Quantity	1	
Labor Operation Code	YY373XRX	
Labor Hours	0.4	



#### **RENTAL CAR**

A rental car may be provided to the customer if eligible based on the terms and conditions of the Rental Car Reimbursement Program, policy 12.0. Rental car reimbursements are available only on 2001 and newer vehicles within the mileage and time limitations under the New Vehicle Limited Warranty. If the customer was placed in a rental car while the campaign was being completed and the vehicle is not within the mileage and time limitations, you must obtain authorization for the rental. Submit a separate **claim/problem** using the standard rental claim information.

Warranty Type Code	A
Symptom Code	99
Damage Code	99
Part Number Main	5555-RE-NTAL
Cause	
Part Quantity	0
Labor Operation Code	MM012XRX
Labor Hours	0.0
Sublet – Rental Car	
Sublet Invoice	Number from Rental Invoice or Dealer Purchase
Number	Order
Sublet Type Code	Enter "L"
Sublet Amount	Up to \$26.00 per day for the number of days
	customer had rental car

Rental expenses that exceed the two-day limit will require prior DCSM Authorization, as outlined in the Rental Car Reimbursement Program policy.

#### **REPAIR PROCEDURES**

Inspection and repair procedures are available on the ESI website.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar wit the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

#### **Mazda Technical Services**



Addressees - Check appropriate positions, regions or activity

MNAO	ortiono, re	REGION	
Executive Committee		Regional General Mgr (ALLRGM)	$\boxtimes$
Executives' Assistants (EC Asst)		Executives' Asst (Admin-Exec Asst)	
Sales Operations		Regional Operations Mgrs (ALLROM)	
Finance		Zone Managers (ALLZM)	
IT (IS – Administration)		Sales Planning Managers (ALLSPM)	
Dealer Affairs (Dlr Affairs)		Advertising Managers (ALLAM)	
Human Resources (HR)		Business Development Mgrs (BDM)	
Public Relations (Public Affairs)		Market Rep. Managers (Mkt Rep Mgr)	
Internal Audit (Audit)		Technical Specialist	$\boxtimes$
Legal		Technical Trainers	$\boxtimes$
Warranty & Service Assurance	$\boxtimes$	Performance Dev. Mgr (ALLPDM)	
Marketing Operations		Fixed Ops. Manager (ALL FOM)	$\boxtimes$
Product Planning	$\boxtimes$	DOM (ALL DOM)	$\boxtimes$
Sales	$\boxtimes$	DCSM (ALLDCSM)	$\boxtimes$
Fleet		DM (ALLDM)	$\boxtimes$
Distribution		DSM (ALLDSM)	$\boxtimes$
Logistics		Midwest Region (All Midwest)	
L.I.D. (Corp. Only)		Northeast Region (All Northeast)	
Retail Development		Southeast Region (All Southeast)	
Accessory		Western Region (All Western)	
Cust Serv & Prts Mgt. (CS&P mgmt)	$\boxtimes$	Gulf Region (All Gulf)	
CS&P Misc		ALL PORT MGRS	
Svc & Parts Mkt	$\boxtimes$	Mazda Parts Operation Guide	
Shows & Special Events		Other: All McGaw	$\boxtimes$
Dealer Assistance Group-All		Other: Dan Ryan	$\boxtimes$
Dealer Assistance Group-Corp	$\boxtimes$	Other: Charles Kim	$\boxtimes$
Dealer Assistance Group-Field		Other: Tim Barnes	$\boxtimes$
Employees Only – (Corp)		Other: Steve Mears	$\boxtimes$
Employees Only – (All MNAO)		Other: Rod Matheson (MCI)	$\boxtimes$
CAC Management	$\boxtimes$	Other: David Robertson	$\boxtimes$

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Other: John Sellers	$\boxtimes$	Other: David Tripoli	$\boxtimes$
Other: Jennie Mendel	$\boxtimes$	Other: Jeremy Barnes	$\boxtimes$
Other:		Other:	

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