

December 20, 2004

Dear Service Manager:

IMPORTANT: 2002 VTX1800C/R SAFETY RECALL --- Side Stand Spring Hook Bolt

Enclosed are the following safety recall materials:

- Service Bulletin – VTX1800C/R #2 –2002 VTX1800C/R Side Stand Spring Hook Bolt Failure (3)

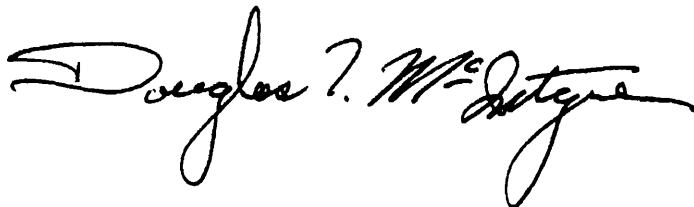
File this bulletin in your Service Bulletin binder.

- Dealer Responsibility Report and Cover Letter (1)

The Responsibility Report shows the affected VIN's that were either sold by your dealership or are still in your inventory. Use this report to check for units that are in your dealership and to contact your customers about this recall.

If any of the above are not included in this mailing, please call Motorcycle Service Communications at (310) 783-3770.

Sincerely,
American Honda Motor Co., Inc.



Douglas T. McIntyre
Manager,
Motorcycle Service Communications

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December 2004

Dear Honda Dealer:

RE: SAFETY RECALL – 2002 VTX1800C/R Side Stand Spring Hook Bolt Failure

**DEALER RESPONSIBILITY REPORT
(Service Bulletin VTX1800C/R #2)**

The enclosed Campaign Responsibility Report for the 2002 VTX1800C/R shows the VINs that were either sold by your dealership or are still in your inventory. All sold units that have been warranty-registered with American Honda show the customer's most current name and address.

Please review the report to ensure that any VTX1800C/R listed is in your inventory, or contact the customer so an appointment can be made to have the replacement completed. For your information, the report codes in the "UNIT STAT" column mean:

02 = In your inventory; perform the Repair as necessary.

FX = Repair has been performed.

blank = Customer already notified; no action necessary.

- For each unit shown in your inventory (code 02), but already sold, notify the owner and arrange to perform the Repair.
- Reminder: If you have not yet warranty-registered a sold unit, please do so now.

If you have completed any repairs for which you have not yet submitted warranty claims, please do so as quickly as possible. This is necessary for our tracking purposes. If you have any questions, please contact your District Service Manager.

Regards,

American Honda Motor Co., Inc.



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View Message

Sent On 01 24 2005 Expires On 01 31 2005
From MOTORCYCLE SERVICE NATIONAL
Subject 2002 VTX1800 SIDE STAND REPAIR

January 24, 2005

Dear Honda Dealer:

SAFETY RECALL NOTICE **RE: 2002 VTX1800 Side Stand Repair**

AFFECTED UNITS:

2002 VTX1800C 1HFSC46**2A000001 - 1HFSC46**2A010902
2002 VTX1800R 1HFSC49**2A100001 - 1HFSC49**2A000990

American Honda is conducting a **SAFETY RECALL** on affected VTX1800 models per the VIN ranges listed above. The recall will replace the side stand spring bolt, the washer, and the nut. In limited circumstances, the existing side stand spring bolt can flex and eventually break during side stand operation. A retracted side stand could drop while riding, possibly activating the side stand ignition cut-off system. If the ignition is cut, the engine will stall without warning which could cause a crash.

To complete a repair on an affected VTX1800, parts are available now using normal parts ordering procedures. Use HC: 7984321 P/N: 50536-MCH-305 DESC: SET,HOOK,SPG.

If you have recently sold an affected VTX, please submit the warranty registration information. If you have any further questions, please contact either American Honda's Techline or your District Service Manager.

Thank you for your cooperation.
American Honda Motor Co., Inc.

Robert E. Clever
Senior Manager – Service
Motorcycle Division

Bulletin #05-0045

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