



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 053, Milwaukee, WI 53201 414/843-4680

December 2, 2005

**SERVICE LETTER ML-407**

**NHTSA # - 04V-465**

**IMPORTANT SAFETY RECALL CAMPAIGN INFORMATION!**

Dear Dealer,

In a continuing effort to increase the completion rates of our safety and compliance recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

**CODE 0115 CALIFORNIA EVAP CANISTER**

This recall relates to certain 2004 and 2005 model motorcycles built for the California market, including all Touring, Softail, Dyna, V-Rod and XL families. The recall was initiated in September 2004. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. Also attached is an updated list of Code 0115 vehicle VINs which our records show as still being unserviced. Refer to Harley-Davidson Service Bulletin M-1160 dated October 28, 2004 for details on carrying out the requirements for this recall. Parts for this recall are currently available. Current shipment records indicate a number of kits are available in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered. Please refer to the related Service Bulletin for detailed instructions.

If a VIN appears on this list for a vehicle on which you have recently completed this recall, please disregard. DO NOT send in a duplicate service card. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please fill out a Dealer Service Card and attach a copy of your internal repair order to the card. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,

*Sarah S. Ottallah*

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Manager, Warranty and Recall Administration