



Frank M. Ligon  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

September 2, 2004

**TO:** All U.S. Ford and Lincoln Mercury Dealers

**SUBJECT:** **DEMONSTRATION / DELIVERY HOLD: Safety Recall 04S21:**  
Certain 2004 Model Year F-150 Vehicles  
Fuel Tank Replacement

**AFFECTED VEHICLES**

A small number of 2004 Model Year F-150 vehicles built at the Norfolk Assembly Plant from March 4, 2004 through May 21, 2004, and at the Dearborn Truck Plant from April 16, 2004 through June 21, 2004. Affected vehicles are identified in OASIS. In addition, for a list of unsold vehicles assigned to your dealership visit <https://web.fsaVINlists.dealerconnection.com>.

**REASON FOR THIS SAFETY RECALL**

Some of the affected trucks may have a fuel tank with a depression at the seam between top and bottom halves of the tank (not visible from outside the fuel tank). If a depression is large enough, fuel may permeate the fuel tank wall resulting in a fuel odor, or a MIL light illumination. If left uncorrected, a fuel leak could eventually develop. A fuel leak in the presence of an ignition source could result in a fire.

**SERVICE ACTION**

**DO NOT DEMONSTRATE OR DELIVER** any of the vehicles involved in this safety recall until the fuel tank is replaced.

A complete Dealer Bulletin will be provided to Dealers the week of September 6, 2004 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**OASIS**

Consult OASIS for affected vehicles. FSA VIN listings for unsold vehicles will be available September 2, 2004.

**PLEASE NOTE:**

**Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle.**

**QUESTIONS?**

Special Service Support Center (Dealer Only) Questions: ..... 1-800-325-5621.

Sincerely,

Frank M. Ligon