



Monaco Coach Corporation  
91320 Coburg Industrial Way  
Coburg, OR 97408

Release Date: 10/15/04

## **2004 SERVICE BULLETIN**

## **04-09-26**



### **Products: 2004 & 2005 Monaco, Holiday Rambler & Beaver Class A Motorhomes**

October 15, 2004

To: All Monaco Coach Corporation Dealers

Monaco Coach Corporation has been advised that Cummins Inc. has initiated a recall service campaign pertaining to the ISC and ISL engines manufactured during the period from December 2003 thru April 2004. These engines were installed in certain 2004 and 2005 Monaco, Holiday Rambler and Beaver Class A motorhomes.

According to Cummins Inc. a steel cup plug installed in the engine cylinder block boss may leak oil or come loose from the block.

Monaco Coach Corporation has filed this information with NHTSA under the Recall Number 04V441000 and has provided Cummins Inc. with a list of units that may be affected. Cummins Inc. is conducting the notification of all Monaco Coach Corporation customers and dealers and is processing all claims for payment. For help in locating a local Cummins distributor or questions regarding this campaign contact Cummins Inc. at 1-800-343-7357

Thank You,

Chuck R. Zucker  
Technical Coordinator Supervisor  
Monaco Coach Corporation



## Cummins Inc.

Box 3005  
Columbus, Indiana 47202-3005  
U.S.A.

Monaco Coach Corporation  
91320 Coburg Industrial Way  
Coburg, OR 97408-9492

DATE: September 10, 2004

Dear Customer,

### IMPORTANT SAFETY NOTICE

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain school bus, transit bus, emergency vehicle and recreational vehicle engines manufactured by Cummins Inc. that are powered by a Cummins ISC/ISL engine.

Cummins Inc. has decided that the ISC/ISL Engine Block Boss hole #456 may pose a risk to vehicle safety on engines installed in these vehicles. The affected engines were built from December 12, 2003, through April 12, 2004, and have an Engine Serial Number within the range of 46357620 to 46386634.

The defect involves the potential for a crack in the Engines Block Boss which could leak oil or in extreme cases push out a cup plug. Under these conditions oil could spray into the engine compartment and the possibility of fire may exist.

Until the lower Engine Block Boss has been repaired, it is recommended that you inspect the engine block boss for signs of an oil leak. Cummins Inc. urges you to immediately contact your nearest Cummins Distributor for corrective action. This will be done without charge to you. The time needed to perform the corrective action is approximately 2-4 hours. The engine block boss will be repaired with a service kit.

If you are a lessor of vehicles which are affected with the Block Boss issue, it is required that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have already experienced this problem described above and have paid to have it repaired, you should contact your nearest Cummins Distributor for reimbursement.

Should you have any questions or difficulties regarding this program, or need to locate your nearest Cummins Distributor, please contact our Customer Assistance Center by calling our toll free number 1-800-343-7357 (1-800-DIESELS).

Should you have a complaint relative to the correction of the engine, you may wish to report that to:

Administrator, National Highway Traffic  
Safety Administration  
400 Seventh Street SW  
Washington, DC 20590

Or you may call the toll free Auto Safety Hotline at 1-888-327-4236.

We regret the inconvenience this recall may cause you.

Regards,

Bryan Rathert  
Executive Director of Powercare  
Service Engineering  
Cummins Inc.

SEP 13 2004