

NISSAN

NISSAN NORTH AMERICA, INC.

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August 26, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-408

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

Subject: 2004 Titan A/T Column Shifter Voluntary Safety Recall Campaign

Attention - Dealer Principals, Sales, Parts and Service Managers

Nissan North America is conducting a voluntary safety recall that affects approximately 5,617 Model Year 2004 Titan vehicles equipped with A/T Column Shifters in the United States. The column shifter assembly may have been damaged during assembly. The damage could eventually result in the failure of the portion of the assembly that holds the shift lever in the "Park" position when the key is not in the ignition or when the key is in the "Lock", "Off" or "Accessory" position. This would allow the shift lever to be capable of being moved from "Park" without the key or when the ignition is in a position other than "On".

******* Nissan Action *******

To correct this condition, Nissan will replace the A/T column shifter assembly.

******* Vehicles in Dealer Inventory *******

Federal law requires that new vehicles in dealer inventory, which are the subject of a safety recall, must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.

Nissan estimates that there are approximately 1,800 vehicles in dealer inventory that are affected by this campaign.

Please check Service Comm (RU403) to determine if any model year 2004 Titan vehicles equipped with A/T Column Shifters currently in your inventory are affected by this campaign.

******* Repair Instructions *******

Repair instructions and parts required for this campaign are expected to be available by September 2. Specific information related to parts shipments, parts ordering and claim submission will be provided at that time.

******* Owner Notification *******

Nissan expects to notify owners in late September 2004. Owners will be notified to contact their Nissan dealer to schedule an appointment and have the campaign repair performed. If customers are experiencing any problem with the column shifter assembly prior to the availability of repair instructions for this campaign, the vehicle can be repaired using normal warranty repair procedures. You may also want to inform customers to always lock their vehicle and not allow children to play in or around an unattended vehicle.

**Nissan Parts and Service Operations
08/25/2004**

NISSAN

NISSAN NORTH AMERICA, INC.

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September 2, 2004

**Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590**

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Subject: 2004 Titan A/T Column Shifter Voluntary Safety Recall Campaign

Attention - Dealer Principals, Parts and Service Managers

******* Update to 8/25 Nissan Net Message *******

The purpose of this Nissan Net message is to provide additional information related to this campaign. See below for additional details.

******* Service Comm *******

It is the dealer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this Voluntary Recall Campaign (RU403) which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Only Titan vehicles equipped with A/T Column Shifters are affected by this campaign.

******* Parts Availability *******

An initial supply of A/T Column Shifters (P/N 34101-7S000) to repair vehicles in your dealer inventory and those vehicles entering your service department is being shipped to your dealership. You can expect to receive these parts by September 2. Additional parts will be shipped to your dealership prior to owner notification.

******* Repair Instructions *******

Preliminary Instructions to complete the 2004 Titan A/T Column Shifter Voluntary Safety Recall Campaign repair are immediately available on NNA.net.com under My Documents in the Service/Campaign and Parts/Campaign folders. The preliminary instructions addresses the specific service procedures and related parts and claim information.

******* Owner Notification *******

Nissan will start to notify owners in late September, 2004 by mail if their vehicle is affected by this recall.

If you have any additional questions related to this campaign, please contact your Dealer Parts and Service Manager (DPSM).

Your continued support of the safety and customer satisfaction of Nissan Titan owners is appreciated.

Nissan Parts and Service Operations
09/01/2004

PRELIMINARY INSTRUCTIONS VOLUNTARY RECALL CAMPAIGN 2004 TITAN; A/T COLUMN SHIFTER

APPLIED VEHICLE: 2004 Titan (A80)

APPLIED VIN: 1N6AA0***4N504115 - 505574

1N6AA0***4N527814 - 548997

NOTE: You MUST use Service Comm to confirm campaign eligibility.

INTRODUCTION

Nissan has determined that some 2004 model year Nissan Titan vehicles may have a defect which relates to motor vehicle safety. There is a possibility that the transmission shift lever assembly for the column shifter may have been damaged during manufacture. The damage could eventually result in the failure of the portion of the assembly that holds the shift lever in the "Park" position when the key is not in the ignition or when the key is in the "Lock", "Off" or "Accessory" position. This would allow the shift lever to be capable of being moved from "Park" without the key or when the ignition is in a position other than "On". In some situations, the ability of the shift lever to be moved out of the Park position could result in rollover of the vehicle and cause a crash. To prevent this condition from occurring, Nissan is conducting a Voluntary Safety Recall Campaign to replace the shift lever assembly.

IDENTIFICATION NUMBER

Nissan has assigned identification number RU403 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 5,600.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

Replace the A/T Column Shifter as follows:

NOTE: Use suitable covers to protect upholstery, carpet, trim, etc. when performing this procedure.

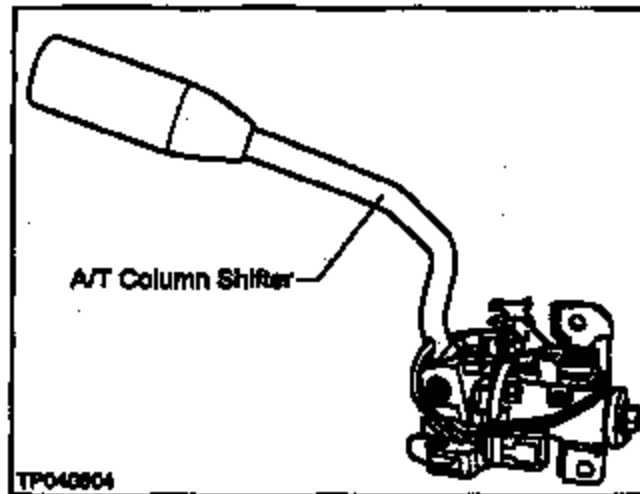


Figure 1

1. Apply the Parking Brake.
2. Remove two Screws and remove the Lower Instrument Panel (see Figure 2).
 - Use a Plastic Pry Tool to release any Securing Clips
 - Disconnect any Wire Harness Connectors from the Panel
 - Be careful, don't scratch/damage the Panel

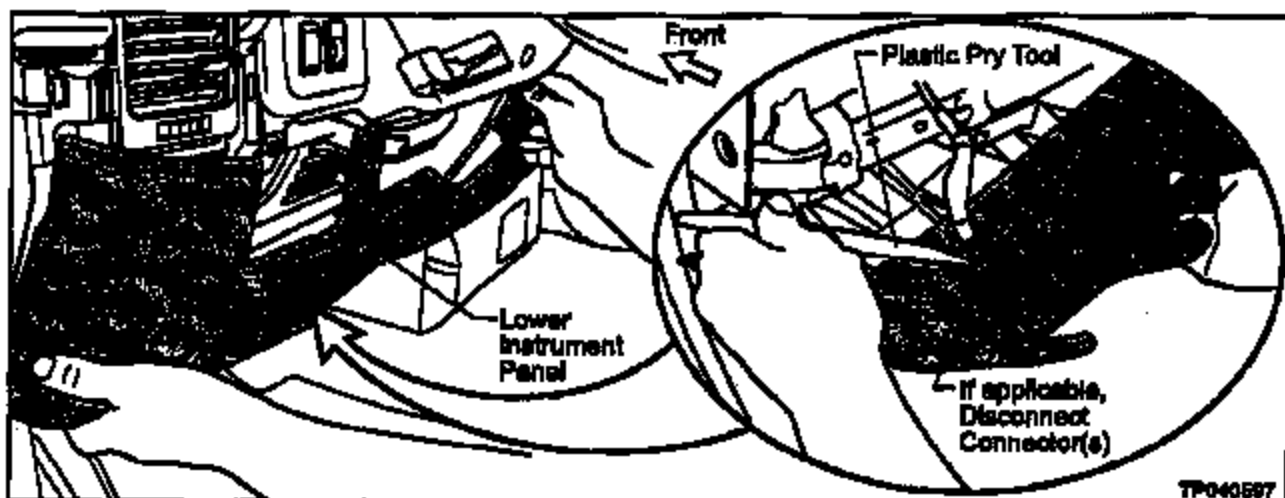


Figure 2

3. Remove four Bolts and remove the metal Knee Protector (see Figure 3).

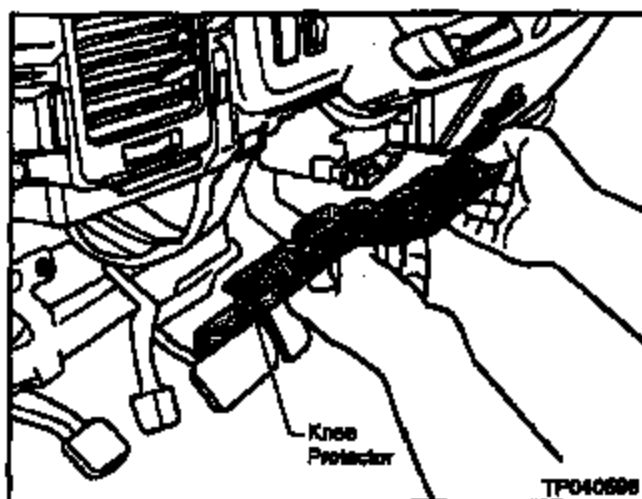


Figure 3

4. Tilt the Steering Wheel down.

5. Remove the Steering Wheel Tilt Knob (see Figure 4).

- To remove the Knob, press UP on the Tab on the underside of the Knob until the Pin lifts out of the Handle hole (see Figure 4).

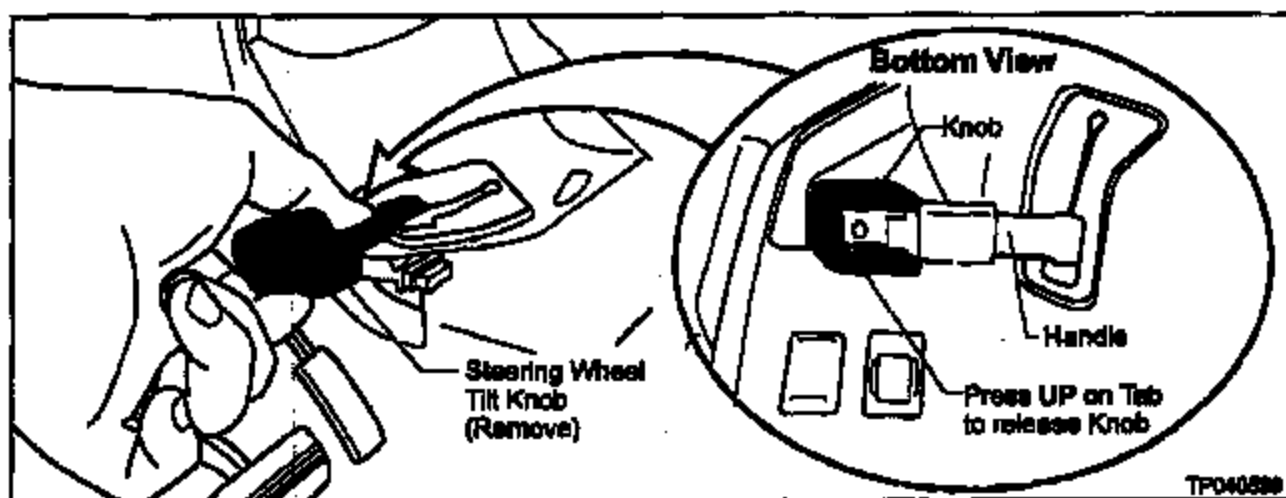


Figure 4

6. Turn the ignition key to the "ON" position (engine OFF), depress the foot brake pedal, and place the shift lever in ("D") Drive.
 - This will make it easier to remove the Upper Steering Column Cover.
7. Remove two Screws and carefully remove the Lower Steering Column Cover.
 - If applicable, remove the Plastic Cover and Screw from the LH side of the Cover (see Figure 5)
 - Be careful not to scratch/damage the Cover when removing it
8. Carefully remove the Upper Steering Column Cover.
 - Slide the Cover off the end of the Shift Handle (see Figure 5)
 - Be careful not to scratch/damage the Cover when removing it

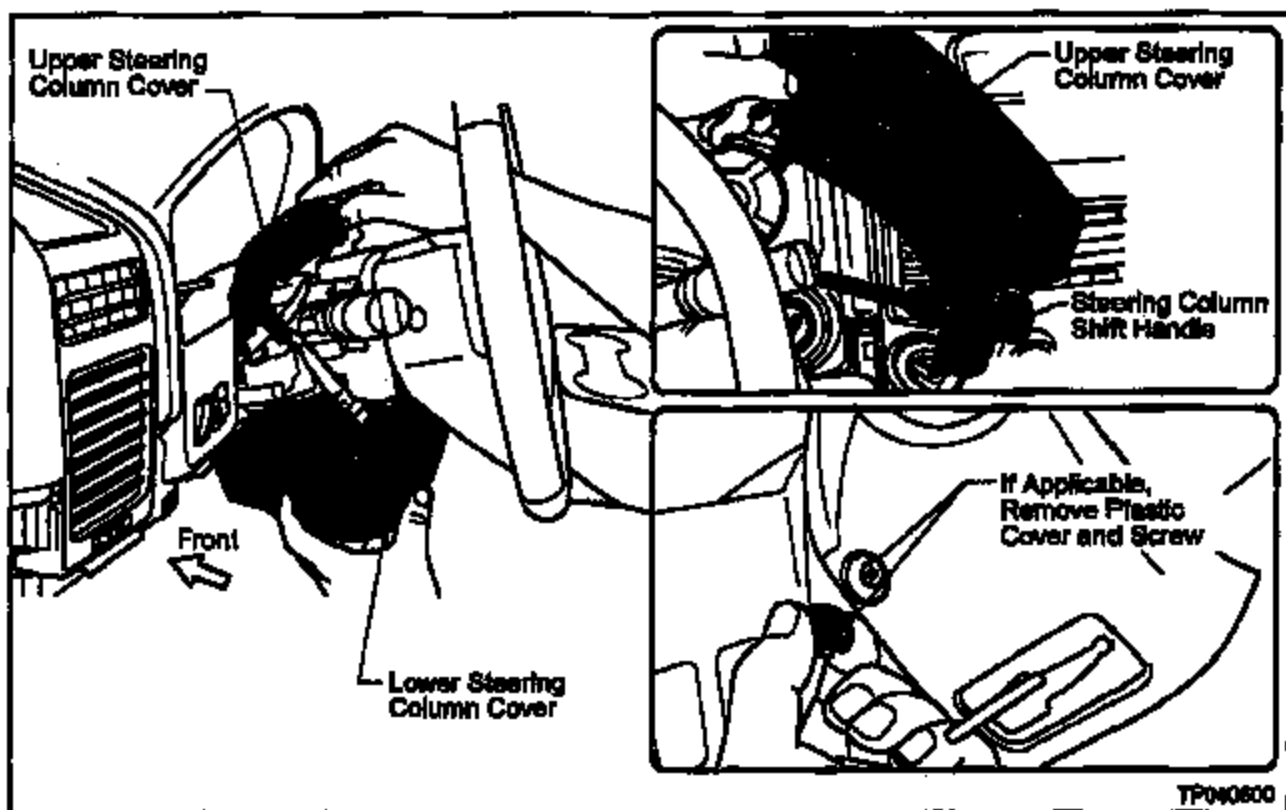


Figure 5

9. Depress the Foot Brake Pedal, place the Shift Lever in the ("P") Park position, and turn the Ignition key to the "OFF" position.

10. Disconnect the Ignition Key Interlock Rod from the Interlock Cable (see Figure 6).

- Squeeze the Locking Tabs, then pull the Rod out of the Cable

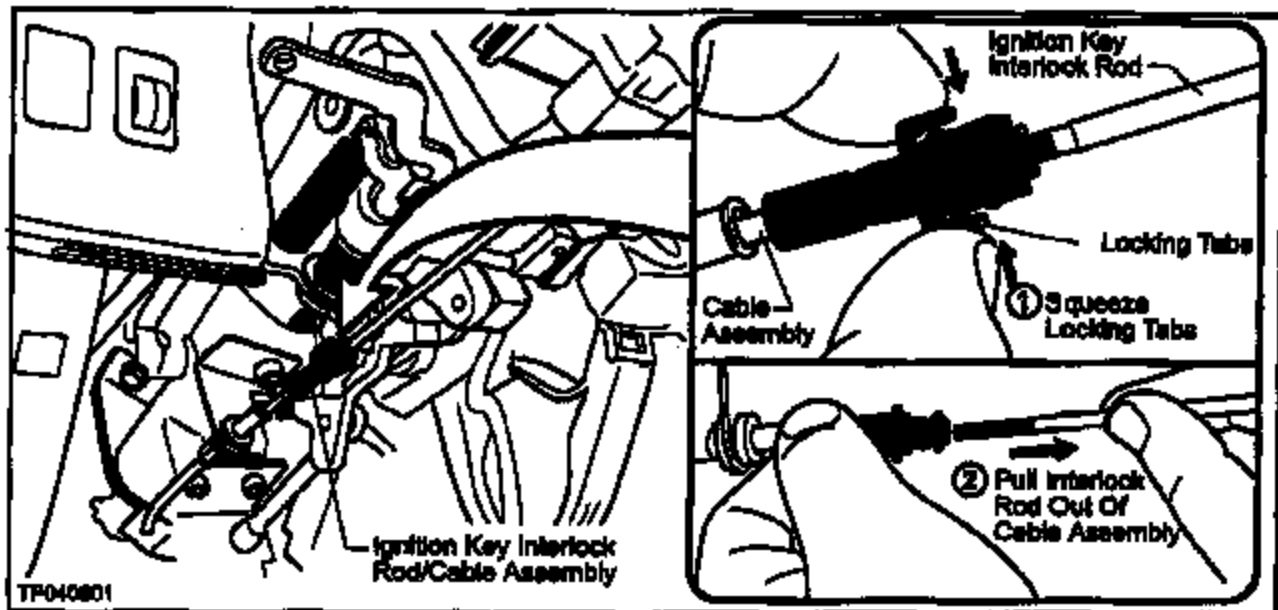


Figure 6

11. Disconnect the Shift Lock Control Unit Wire Harness Connector (see Figure 7).

- Use a small pick or screw driver to press on the connector lock tab. This will release the connector (see Figure 7).

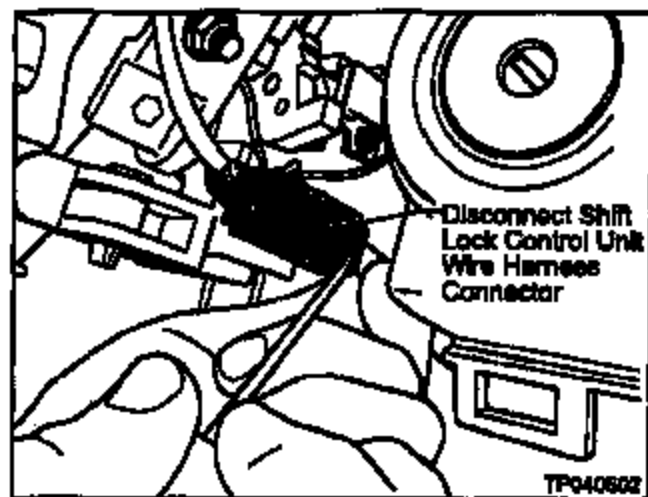


Figure 7

12. Remove the two 12mm Hex-Head Bolts and remove the original (old) A/T Column Shifter (see Figure 8).

- The top Bolt is 15mm long and the bottom Bolt is 25mm long

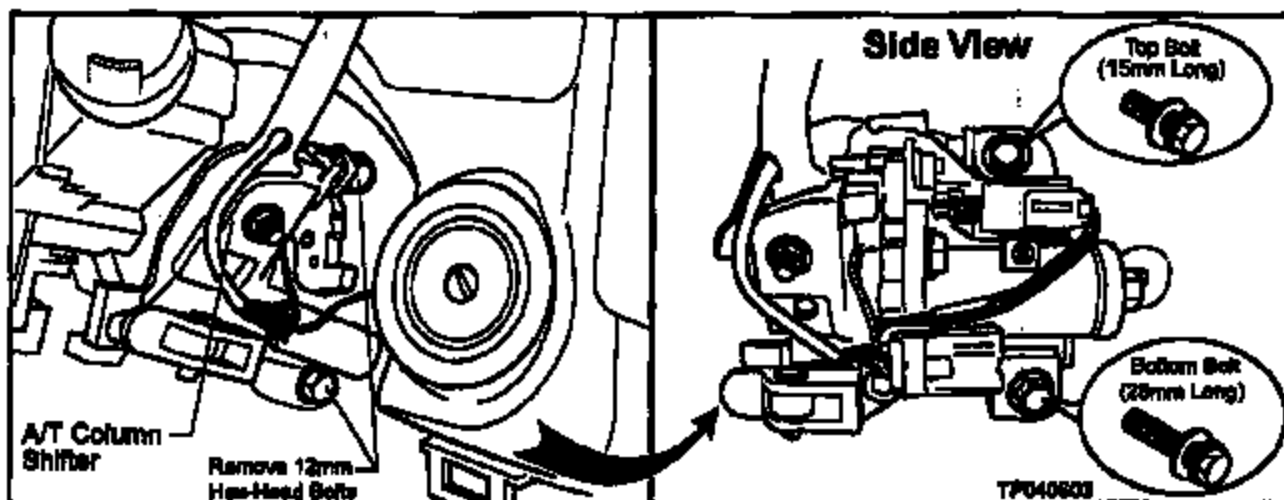


Figure 8

12. Install the new A/T Column Shifter (see Figure 8).

- The top Bolt is 15mm long and the bottom Bolt is 25mm long
- Tighten the Bolts to: 15 N-m (1.5 Kg-m, 11 ft-lb)

13. Re-install the Ignition Key Interlock Cable onto the Interlock Rod as follows (see Figure 9).

- Place the A/T Column Shifter in the ("P") Park position.
- Make sure the Interlock Rod is in its "rested" position.
- Squeeze the Locking Tabs on the Interlock Cable and slide the Cable over the Interlock Rod.
- Make sure the Locking Tabs slide towards the Interlock Rod to fully lock onto the Rod. Pull out on the Rod to make sure it's locked in place.

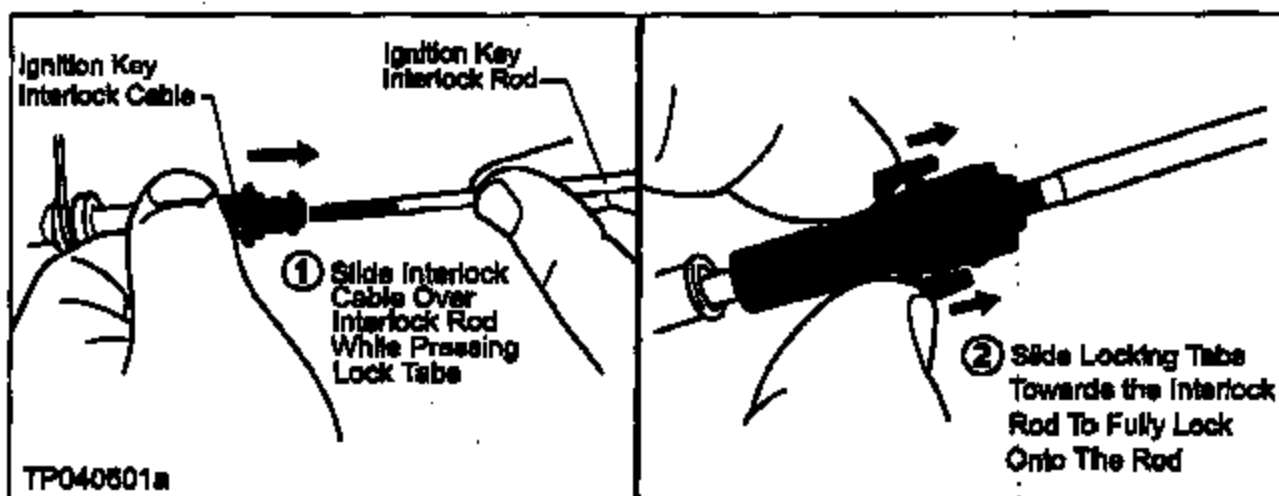


Figure 9

14. Re-connect the Shift Lock Control Unit Wire Harness Connector.
15. Turn the Ignition key to the "ON" position (engine OFF), depress the foot brake pedal, and place the shift lever in ("D") Drive.
 - This will make it easier to re-install the Upper Steering Column Cover (next step)
16. Re-install the Upper Steering Column Cover, then re-install the Lower Steering Column Cover.
 - Be careful not to scratch/damage the Covers when re-installing them
 - Depress the Foot Brake Pedal, place the Shift Lever in the ("P") Park position, and turn the Ignition key to the "OFF" position.
17. Re-install the Steering Wheel Tilt Knob.
 - Make sure the Pin is inserted into the Handle hole.
18. Re-install the metal Knee Protector.
 - Tighten the four Bolts to: 5.9 N-m (.81 Kg-m, 4.4 ft-lb).
19. Re-install the Lower Instrument Panel.
 - Make sure you re-connect any wire harness connectors to the Panel.
20. Check the Steering Column Tilt for proper operation.
21. Check the Ignition Key Interlock as follows:

CAUTION: Make sure the Parking Brake is applied before performing this procedure.

- a. Turn the Ignition Key to the "ON" position (engine OFF). Grab the shift handle and make sure the Shifter does NOT move from the ("P") Park position into gear.
- b. Press and hold the Brake Pedal. Then make sure the Shifter can be moved from ("P") Park into ("D") Drive.
- c. With the Shifter in ("D") Drive, release the Brake Pedal.
- d. Turn the Ignition Key to the "OFF" position (with Shifter in "D" Drive). Make sure you can NOT remove the Ignition Key from the Ignition Cylinder.
- e. Turn the Ignition Key to the "ON" position (engine OFF), press and hold the Brake Pedal, and move the Shifter to the ("P") Park position. Make sure the Ignition Key can be removed from the Ignition Cylinder.

22. Destroy the original (old) A/T Column Shifter as follows (see Figure 10).

CAUTION: Wear suitable hand and face protection when performing this procedure.

- a. Clamp the Shifter in a Vise
- b. Hit the Shifter with a Ball-Peen Hammer to break off the Interlock Shift Lever Mounting Point (see Figure 10).
- c. Discard the Shifter.

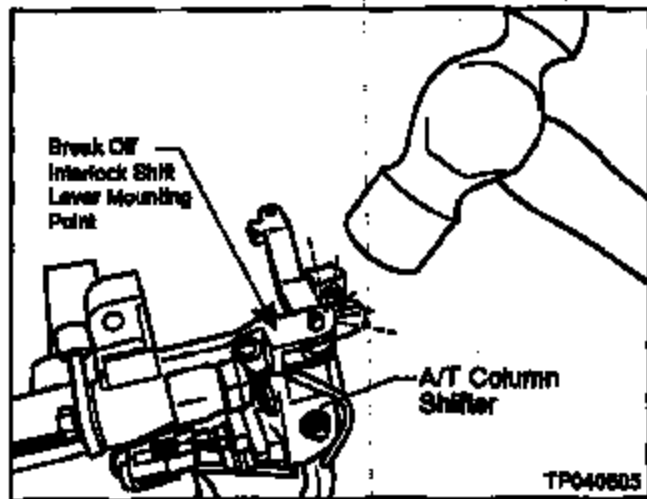


Figure 10

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
A/T Column Shifter	34101-7S000	1

CLAIMS INFORMATION

Submit a Campaign (CM) line claim using the following claims coding:

DESCRIPTION	OP CODE	FRT
RPL A/T Column Shifter	RU4030	0.7 hrs