

NISSAN

NISSAN NORTH AMERICA, INC.

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July 27, 2004

Mr. George Person
Chief, Recall Analysis Division
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Ref: 04V-345

Dear Mr. Person:

The enclosed communication is being provided pursuant to 49 CFR Part 573.6(c)(9).

Technical Compliance Department

Encl.

2004 JUL 27 A 11:42
OFFICE OF
DEFECTS INVESTIGATION

04V-345

04U-345

Subject: 2004 Nissan Titan Upper Interior Occupant Protection Voluntary Safety Recall Campaign

Attention - Dealer Principals, Parts and Service Managers

******* Update to 07/12 Nissan Net Message *******

The purpose of this Nissan Net message is to provide additional Part Number information related to this campaign. See below for additional details.

******* Part Numbers *******

The part recently to your dealership is the correct parts for this campaign. However, the part may have been labeled incorrectly. If you received parts labeled as P/N 88844-8S504, please change the P/N on the label to the correct P/N which is 88844-8S50A.

When processing a claim for this campaign, please submit the claim using the correct P/N. Claims submitted with P/N 88844-8S504 will suspend and will have to be re-submitted with the correct P/N.

If you have any additional questions related to this campaign, please contact your Dealer Parts and Service Manager (DPSM).

Your continued support of the safety and customer satisfaction of Nissan Titan owners is appreciated.

**Nissan Parts and Service Operations
07/13/2004**

REC'D
JUL 27 A 11:42
OFFICE OF
DEFECT INVESTIGATION

Subject: 2004 Nissan Titan Upper Interior Occupant Protection Voluntary Safety Recall Campaign

Attention - Dealer Principals, Sales, Parts and Service Managers

Nissan North America is conducting a voluntary safety recall that affects approximately 60,000 2004 model year Titan vehicles in the United States. Both the King Cab and Crew Cab models are included in this campaign.

******* Condition *******

On the affected vehicles, Nissan has determined that a Federal Motor Vehicle Safety Standard (FMVSS) noncompliance exists in some Titan vehicles. FMVSS 201 specifies certain requirements for components of the upper interior of vehicles such as roof rails and pillars to assure they afford appropriate protection in the event an occupant's head strikes the component in a crash. Nissan has determined that a test point located on the rear pillar where the rear seat belt upper anchor is located was not sufficiently energy absorbent. All other requirements under FMVSS 201 and other standards are met.

******* Nissan Action *******

To assure that the upper anchor on the pillar is appropriately energy absorbent, the outboard rear seat belt assemblies will be replaced with new ones, which have a larger, more energy absorbent upper anchor D-ring cover and D-ring. This will enable the vehicle to meet the FMVSS 201 standard at this location.

If a customer inquires about the safety of their vehicle prior to owner notification by Nissan, please inform the customer that this campaign is related to a non-compliance issue and that the performance and use of the seat belt is not affected.

******* Dealer Responsibility *******

Federal law requires that new vehicles in dealer inventory, which are the subject of a safety recall, must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.

Please forward all media inquiries to Eric Booth, Nissan Corporate Communications, (310) 771-3014.

******* Vehicles In Dealer Inventory *******

Please use the Service Comm (R0406) to determine which 2004 Titan vehicles in your inventory may be affected by this campaign and are subject to the sales hold.

******* Parts Availability *******

Nissan will begin shipment of Service Kits-Tongue, RR (P/N 88844-8S50A) starting July 13 to all Nissan dealers with Crew Cab model vehicles in dealer inventory. These kits are being shipped via FedEx to your dealership. You will see these as "will call" from the Memphis PDC on your Parts Shipment Advice.

Nissan will continue to Service Kits for both the King Cab and Crew Cab model, as they become available. These shipments will be based on the number of affected vehicles in your inventory.

******* Repair Instructions *******

Preliminary Repair Instructions required to complete the campaign repair and to submit the related claim will be available effective July 13 on NNAnet.com and will be located under My Documents in the Service/Campaign folder.

******* Owner Notification *******

Nissan will begin to notify owners in late September 2004. An ample supply of parts to repair customer vehicles will be available at that time. A limited supply of parts for customer vehicles is also available prior to the owner mailing. If you receive customer inquiries prior to the start of the owner notification process, please inform the customer (as stated above) that this campaign is related to a non-compliance issue and that the performance and use of the seat belt is not affected. If the customer has additional concerns, they can contact Nissan Consumer Affairs at 1-800-647-7261.

Your continued support of the safety and customer satisfaction of Nissan Titan owners is appreciated.

Nissan Parts and Service Operations
07/12/2004

**PRELIMINARY INSTRUCTIONS
2004 NISSAN TITAN;
UPPER INTERIOR OCCUPANT PROTECTION
VOLUNTARY SAFETY RECALL CAMPAIGN**

APPLIED VEHICLE: 2004 Titan (A60)

APPLIED VINS: Vehicles built between: 1N6AA0***4N 50000 - 554701

INTRODUCTION

Nissan has determined that some 2004 model year Nissan Titan King Cab and Crew Cab vehicles fail to comply with Federal Motor Vehicle Safety Standard 201 – Occupant Protection in Interior Impact. FMVSS 201 specifies certain requirements for components of the upper interior of vehicles such as roof rails and pillars to assure they afford appropriate protection in the event an occupant's head strikes the component in a crash. Nissan has determined that an area on the rear pillar where the rear seat belt upper anchor is attached may not be sufficiently energy absorbent. This could result in an increased risk of injury if the area is struck in some types of crashes. All other requirements under FMVSS 201 and other standards are met. To correct this condition, Nissan is conducting a Voluntary Safety Recall Campaign to replace the outboard rear seat belt assemblies with new ones, which have a larger, more energy-absorbent upper D-ring cover and D-ring. This will enable the vehicle to meet the FMVSS 201 standard at this location.

IDENTIFICATION NUMBER

Nissan has assigned identification number PNC-R0408 to this campaign. This number must appear on all communications and documentation of any nature dealing with this campaign.

NUMBER OF VEHICLES POTENTIALLY AFFECTED

The number of vehicles potentially affected is approximately 60,900.

DEALER RESPONSIBILITY

It is the retailer's responsibility to check Service Comm for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration. While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

SERVICE PROCEDURE

Replace the left side and right side rear seat belts.

NOTE: The rear center seat belt will not be replaced

CAUTION: Use suitable covers to protect upholstery, carpet, paint, etc. when performing this service procedure.

1. Adjust the drivers & front passenger seat to the full forward position.
2. Open both the left & right rear doors.

3. Remove the head restraints from both the left & right rear seats.



Figure 1

4. Fold UP both the left & right rear seat bottoms.



Figure 2

5. Remove the Jack and tool kit.

- Carefully store them out of the way.



Figure 3

6. Remove the kick plates from the left & right rear doors.

- Carefully store them out of the way so they won't get damaged.



Figure 4

7. Remove the 8, 14mm, rear seat anchor bolts (see Figure 5 and 6).



Figure 5

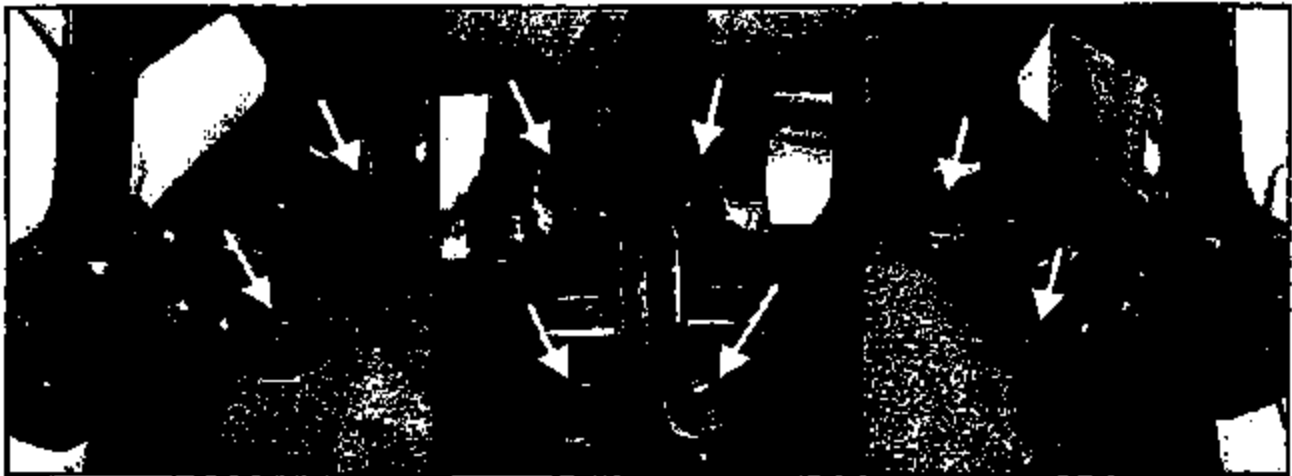


Figure 6

8. Fold **DOWN** the rear seat bottoms and seat backs.



Figure 7

9. Move the seat forward.
10. Pull the seat belt buckles out of the seat.

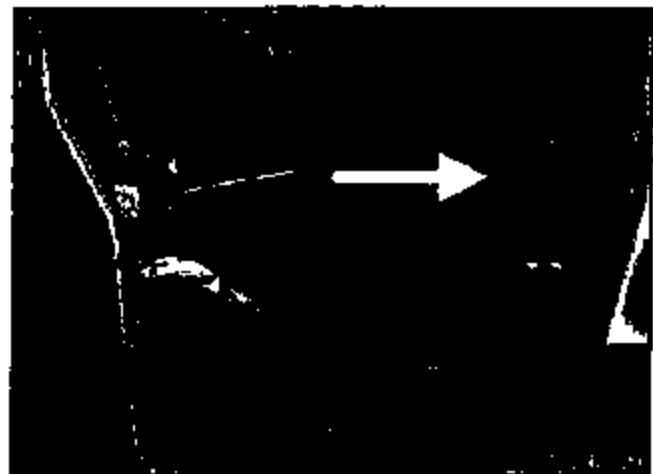


Figure 8

Steps 11 through 20 illustrate replacement of the right side seat belt. Make sure to perform these steps for the left side seat belt also.

NOTE: The center seat belt will not be replaced.

Remove the Old Seat Belt Tongue Assembly

11. Remove the 14mm lower seat belt anchor bolt.



Figure 9

12. Remove the lower side finisher.

- Carefully store them out of the way so it won't get damaged.



Figure 10

13. Remove the D-Ring anchor bolt cover and throw it away. It won't be reused.



Figure 11

14. Remove the 14mm D-Ring anchor bolt.



Figure 12

15. Remove the 14mm seat belt retractor mounting bolt, then remove the seat belt tongue assembly from the vehicle.

IMPORTANT: Cut the seat belt strap to make the old seat belt unusable.



Figure 13

Install the New Seat Belt Tongue Assembly

16. Install retractor and mounting bolt.

Torque Spec.: 55.85 N.m (5.7 kg-m, 41 ft-lb)



Figure 14

17. Install the 14mm D-Ring anchor bolt.

**Torque Spec.: 55.85 N.m (5.7 kg-m,
41 ft-lb)**



Figure 15

18. Attach the new D-Ring anchor bolt cover
supplied with the service kit.



Figure 16

19. Install the lower side finisher.



Figure 17

20. Install the 14mm lower seat belt anchor bolt.

Torque Spec.: 55.65 N.m (5.7 kg-m, 41 ft-lb)

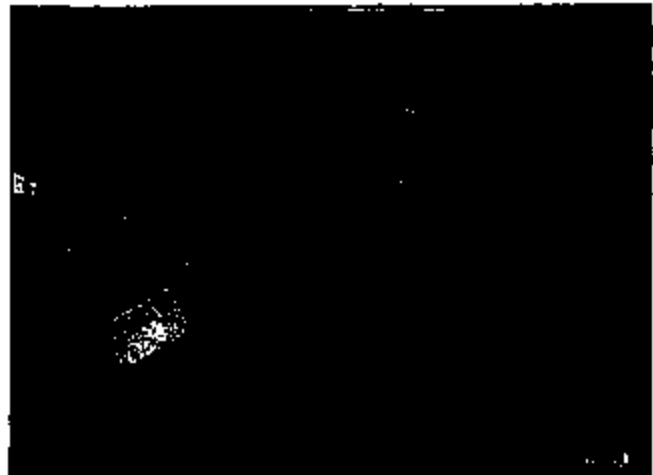


Figure 18

21. Move the seat back into it's mounting position.

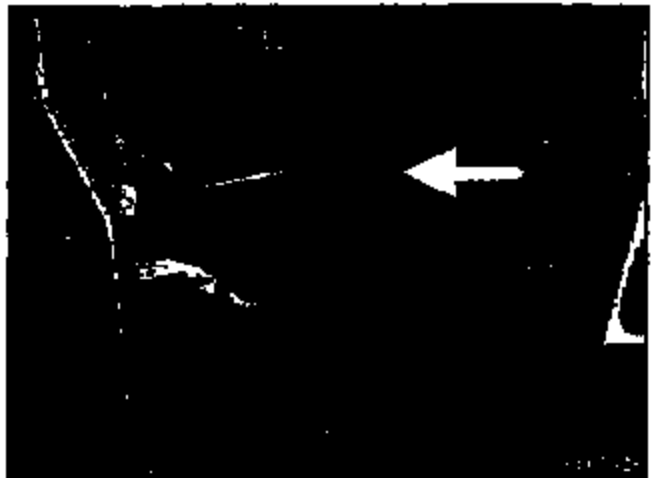


Figure 19

22. Fold UP the rear seat backs and latch them into position.



Figure 20

23. Fold UP the rear seat bottoms.



Figure 21

24. Install the 6, 14mm. seat anchor bolts (see Figures 22 and 23)>

**Torque Spec.: 41-52 N.m
(4.1-5.3 kg-m, 30-38 ft-lb)**

IMPORTANT: Make sure both
locating pins are in the correct
position.



Figure 22

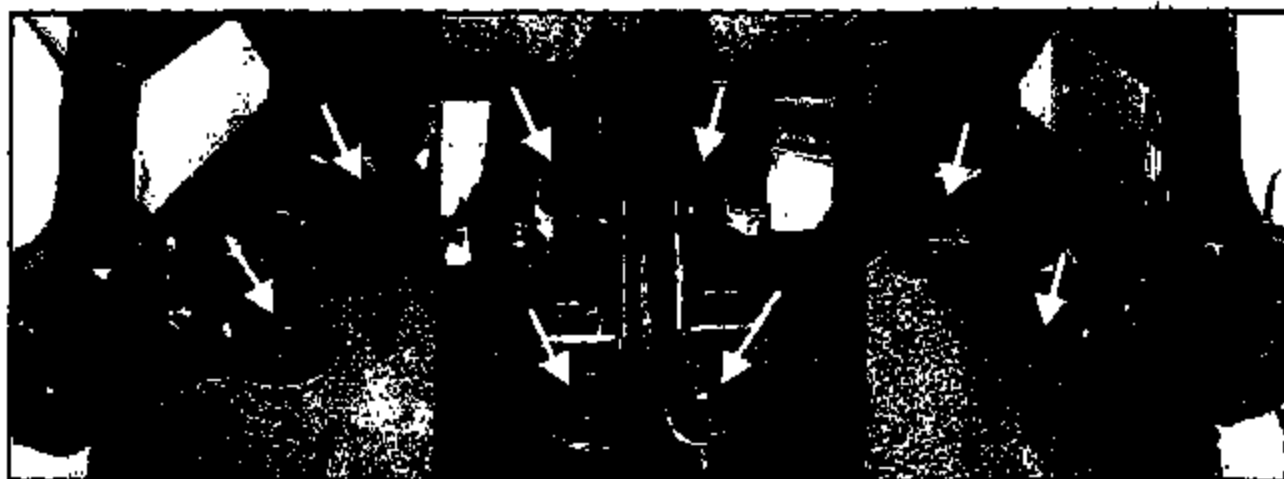


Figure 23

25. Reinstall the jack and tool kit.



Figure 23

26. Reinstall the kick plates—both sides.



Figure 24

27. Make sure the center seat belt is positioned under the seat as shown in Figure 25.

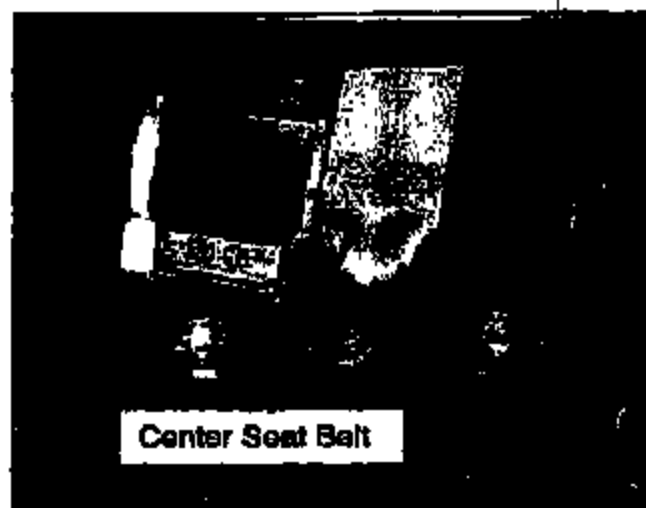


Figure 25

27. Fold DOWN the rear seat bottoms.

28. Put the seat belt buckles back into the seat.



Figure 25

29. Check / test all of the rear seat belts for proper positioning and operation; left, right and center.

PARTS INFORMATION

DESCRIPTION	MODEL	INTERIOR COLOR	APPLIED DATES	PART #	QTY
Service Kit - Tongue, RR	King Cab	P (sand / steel)	ALL	88844-7S20A	1
Service Kit Tongue, RR	King Cab	W (graphic / titanium)	ALL	88844-7S20B	1
Service Kit - Tongue, RR	Crew Cab	P (sand / steel)	Built before April 2, 04. Verify mfg date using Service Comm. (seat belt has dark colored webbing)	88844-8S50B	1
Service Kit - Tongue, RR	Crew Cab	P (sand / steel)	Built on or after April 2, 04. Verify mfg date using Service Comm. (seat belt has light colored webbing)	88844-8S50A	1
Service Kit - Tongue, RR	Crew Cab	W (graphic / titanium)	ALL	88844-8S50A	1

CLAIMS INFORMATION

Submit a Campaign ("CM") line claim using the following claims coding information:

Campaign I.D.: R0406

DESCRIPTION	OP CODE	ERT
Replace left side and right side rear seat belts (King Cab)	R04060	0.7 hrs
Replace left side and right side rear seat belts (Crew Cab)	R04061	0.8 hrs