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Ford Motor Company
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July 2004

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: **DEMONSTRATION/DELIVERY HOLD - Safety Recall 04S19:**
Certain 2004 Model Year Ford Ranger Regular Cab Pickup Trucks
Frame Rail Inspection

AFFECTED VEHICLES

Certain 2004 model year Ford Ranger regular cab pickup trucks built at the Twin Cities Assembly Plant from June 2, 2004 through June 23, 2004. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavnlists.dealerconnection.com>. This information will be available on July 5, 2004.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, it may be possible that the frames on short and long wheel base regular cab models have center rail section flanges that were not formed properly. In the event of a collision, an improperly formed center rail section could potentially puncture the fuel tank, resulting in a fuel leak. A fuel leak in the presence of an ignition source could result in a fire.

SERVICE ACTION

DO NOT DRIVE, DEMONSTRATE OR DELIVER any of the vehicles involved in this recall until they have been inspected per Attachment III. Vehicles that pass the inspection may be released; if a vehicle does not pass inspection, call the Special Service Support Center at 1-800-325-5621.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of record will be notified via first-class mail the week of July 12, 2004. Please note that dealers should inspect any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter – To be provided week of July 12, 2004

QUESTIONS?

Claims Information: 1-800-423-8851
Special Service Support Center (Dealer Only) Questions: 1-800-325-5621

Sincerely,

Frank M. Ligon

**DEMONSTRATION / DELIVERY HOLD: Safety Recall 04S19
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OASIS ACTIVATED? Yes. OASIS will be activated by July 2, 2004.

FSA VIN LIST ACTIVATED? Yes

Available through FMCDealer.com or at <https://web.fsvinlists.dealerconnection.com> July 5, 2004.

STOCK VEHICLES

Inspect all affected stock vehicles before demonstrating or delivering.

SOLD VEHICLES

- Immediately contact any of your affected owners and schedule an inspection date. Inspect other affected vehicles identified in OASIS, which are brought to your dealership.
- Owners of affected vehicles will be notified the week of July 12, 2004 and directed to dealers for inspection.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this recall.

RELATED DAMAGE

Related damage claims will not be accepted for this program.

ADDITIONAL LABOR TIME

Requests for additional labor time will not be accepted.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

Call the Special Service Support Center at 1-800-326-5821 if an affected vehicle, already in customer possession, is found to have an improperly formed frame rail flange. Ford will pay for a rental vehicle except for fuel and insurance, which will be at the owner's expense.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- Refer to ACESII manual for claims preparation and submission information.

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Inspect Driver's Side Frame Rail	04S19A	0.2 Hours
Inspect Driver's Side Frame Rail and call SSSC	04S19E	0.4 Hours

PARTS INFORMATION

Parts are not applicable for this program.