



Frank M. Ligon  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

June 29, 2004

**TO:** All U.S. Ford and Lincoln Mercury Dealers

**SUBJECT:** **DEMONSTRATION / DELIVERY HOLD:** Safety Recall 04S18:  
Certain 2004 Model Year Taurus, Sable, and Thunderbird Vehicles  
Power Seat Track

**AFFECTED VEHICLES**

- Certain 2004 model year Taurus and Sable vehicles equipped with driver or driver/passenger power seats, built at the Atlanta and Chicago Assembly Plants from November 17, 2003 through January 15, 2004.
- Certain 2004 model year Thunderbird vehicles equipped with driver power seat, built from December 15, 2003 through January 20, 2004.

Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on June 29, 2004.

**REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the power seat track may contain fewer welds than specified between the track recliner bracket and the lower support bracket. This condition may cause a squeak/rattle condition to develop, and possibly result in a loose seat. In the rare circumstance that a vehicle having a seat with insufficient multiple welds is in a collision, the seat may not perform as intended potentially increasing the risk of an injury.

**SERVICE ACTION**

**DO NOT DEMONSTRATE OR DELIVER** any of the vehicles involved in this recall.

A complete Dealer Bulletin will be provided to Dealers the week of July 12, 2004 when it is anticipated that replacement parts will be available to support this safety recall.

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**OASIS**

Consult OASIS for affected vehicles. Dealer involved unit listings for unsold vehicles will be available June 29, 2004.

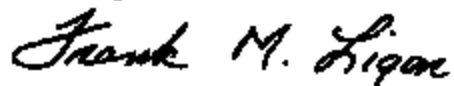
**PLEASE NOTE:**

Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle.

**QUESTIONS?**

Special Service Support Center (Dealer Only) Questions: ..... 1-800-325-5621

Sincerely,

A handwritten signature in black ink that reads "Frank M. Ligon". The signature is written in a cursive, flowing style.

Frank M. Ligon