

04V-324

Pursuant to the United States Department of Transportation, we are required to do a follow-up to an earlier communication. We urge you to please present the vehicles you have that have not been sold for remedy; and notify our office by the self addressed return envelope as to whether the vehicle has been inspected and/or fixed. If the vehicle has been sold, please send us the owner's name and address.

Thank you.



**AlphaSports™**

PowerGroup International, LLC  
3123 Washington Road  
Augusta, GA 30907

DATE

Customer Name  
Address

Re: VIN

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Warning and Recall Notice Bulletin Number SC-01-04**  
**2003 Kaliber LS and RS Scooters**

TO: All AlphaSports Dealers/Distributors

SUBJECT: ENGINE MOUNT REPLACEMENT CAMPAIGN

**\*Do NOT ride, sell or even advise others to ride or sell any 2003 Kaliber LS and RS Scooters until the defective part has been replaced with an engine mount stamped with a number 4 or loss of vehicle control could occur, which could result in serious injury. \***

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for

repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact the [MFR] customer service if their dealer does not remedy the condition in a reasonable amount of time relative to the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

**DEFECT INVOLVED:** AlphaSports has decided that a defect which relates to motor vehicle safety exists in 2003 Kaliber LS and RS Scooters. These vehicles may have a defective engine mount that could separate during use.

**Repair Procedure:** Secure units front wheel and lift rear tire off ground. Remove the large mounting bolt that secures engine to mount and raise rear unit enough to access engine mount. Remove the two square bolts securing engine mount to frame and remove mount. Remove the two springs and rubber collars in old engine mount and install into the new replacement engine mount. Install the new mount with collars and springs on frame securing with the two square bolts and torque nuts to 20ft. lbs. Lower unit enough to line up large engine mounting bolt and install engine mounting bolt and nut. Torque nut to 30 ft. lbs. Check brake lever and throttle lever operation.

Advise the owner that the service will be done without charge.

If this repair was done prior to receiving the recall letter, the person may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact AlphaSports customer service at 1-877-543-7288 x225.

## **VEHICLES INVOLVED**

Vehicle Identification Numbers:

2003 Kaliber LS Scooter RF3AR28C13T135574~135681  
2003 Kaliber RS Scooter RF3AE06C93T104267~104374

## Parts Required

<u>Qty</u>	<u>Part Description</u>	<u>Part Number</u>
1	LS Engine Mount	50350-113-000
1	RS Engine Mount	50350-116-000

## Customer Notification

AlphaSports will send a customer notification letter out to all registered warranty owners of affected units by notifying them to return the unit to the dealer for repair.

## Warranty Claim Preparation

A separate claim for each unit must be submitted along with the old engine Mount.

Labor = 1(one) hour  
Basic Code RA9999  
Complaint Code 82  
Defect Code 49

AlphaSports Motors  
3123 Washington Rd.  
Augusta Ga. 30906  
1-877-543-7288 extension #225