



ADMINISTRATIVE MESSAGE

Message Author: Theresa Toccacelli/US/GM/GMC
Template Type: Standard
Author's: VSSM
Division/Department:
Status: Forwarded
Message Date: 08/19/2004
Message Number: VSU20040249

Message Criteria/Information

Dealer Recipient Criteria:	Chevy GMC Dealers
Exclude BAC(s):	
Originating Dept:	SPO - Recalls, Joan Stone
Subject:	GMP04-131 - 04061 - Transmission Shift Cable Separation
Actionable Item:	Information Only
Actionable Item Details:	
Contact Person: (for Wholesale)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Wholesale)	Name: Phone: Email: Fax:
Contact Person: (for Dealership)	Name: Joan Stone Phone: 810-606-4422 Email: Joan M. Stone/US/GM/GMC @ GM Fax:
Contact Person: (for Dealership)	Name: Phone: Email: Fax:
Functional Role(s): (Recommended Distribution):	Parts Manager

Message Categorization Information

Message Type:	GM Parts Bulletins & Information
Revision Reference:	

Message Retention

Release Date:	08/19/2004
Archive Date:	09/02/2004

Dealer Salutation: TO ALL CHEVROLET AND GMC DEALERS

DESCRIPTION:

- General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2004 model year Chevrolet Express and GMC Savana vehicles. These vehicles were built with a transmission shift cable assembly that may separate. If the cable assembly separates, the transmission shift lever position and the transmission indicator (PRNDL) may no longer correlate. The transmission indicator (PRNDL), however, will always indicate the actual transmission gear, or PARK, regardless of the shift lever position. With this condition, the driver may believe that they have shifted into another gear but the transmission will remain in the last gear selected. If this were to occur, the vehicle may move in a direction not anticipated by the driver, or if the driver put the vehicle in PARK and the vehicle is on an uneven surface, the vehicle could roll away after the driver has exited the vehicle, resulting in a possible vehicle crash without prior warning.
- Until the vehicle is repaired, the driver should always check the position of the transmission indicator (PRNDL) when changing transmission gears and when parking the vehicle.
- Dealers are to inspect the transmission shift cable assembly, and if necessary, replace it.

- Refer to Customer Satisfaction Program # 04061 for further information

EFFECTIVE DATE:

Initial owner mailing will begin **AUGUST 26, 2004.**

GENERAL INFORMATION:

Parts required to complete this recall are to be obtained from General Motors Service & Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15130487*	Cable, A/Trns Range Sel Lvr	1 (If Req'd.)

* Only a small percentage of vehicles will actually require the replacement of the cable. Please order cables only after inspection determines replacement is necessary.

VSSM Library Fields

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Does This Document Require Action from a Field Rep? Information

Intended Audience(s): Area Parts Manager, Field Zone Manager, Region-NC, Region-NE, Region-SC, Region-SE, Region-W, Regional Field Operations Manager, Regional Parts Manager

Involved Brand(s): Chevrolet--Silverado, GMC--Sierra

Document Type(s): Parts

Expiration Date: 09/15/2004

Topic: GM Parts -- C, P-G 2004 Silverado, Sierra Transmission Shift Cable Separation GMP04-131/Product Safety Recall #04061