

**Dealer TO: ALL CHEVROLET DEALERS**

**Salutation:**

**ATTENTION: DEALER OPERATOR, GENERAL MANAGER, SALES MANAGER, USED CAR  
MANAGER, SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR**

**GM SERVICE AND PARTS OPERATIONS  
DCS1217  
URGENT - DISTRIBUTE IMMEDIATELY**

**Date: July 1, 2004**

**Subject: Upcoming Noncompliance Recall  
04044 / Park Lock Cable Assembly**

**Models: 2005 Chevrolet Equinox**

**To: All Chevrolet Dealers**

**Attention: Dealer Operator, General Manager, Sales Manager, Used Car Manager,  
Service Manager, Parts Manager and Warranty Administrator**

Based on information from the National Highway Traffic Safety Administration (NHTSA) web site, the media may report that General Motors will be announcing a noncompliance recall involving certain 2005 model year Chevrolet Equinox vehicles.

A small number (132) of these vehicles fail to conform with Federal Motor Vehicle Safety Standard 114 "Theft Protection." The vehicles may have an ignition key park lock cable end fitting that was not fully seated on the automatic transmission shifter nail head during installation. A not fully seated end fitting can prevent the cable auto-set from correctly adjusting the cable. An incorrectly adjusted cable prevents the shifter from locking in the "park" position when the key is removed from the key cylinder.

To correct this condition, dealers will inspect the operation of the shifter and, if required, remove the center instrument panel bezel and reposition the cable and fitting on the nail head. These repairs will be performed at no cost to the customers.

We plan to begin notifying customers about this recall during the third quarter of 2004. GMVIS Information will not be available until the recall is formally announced.

Listed below are some anticipated questions and answers to assist in responding to customer inquiries.

Q1: What is the condition that prompted a noncompliance recall?

A1: Certain 2005 model year Chevrolet Equinox vehicles fail to conform with Federal Motor Vehicle Safety Standard 114 "Theft Protection." These vehicles may have an ignition key park lock cable end fitting that was not fully seated on the automatic transmission shifter nail head during installation.

Q2: What might occur as a result of this condition?

A2: A not fully seated end fitting can prevent the cable auto-set from correctly adjusting the cable. An incorrectly adjusted cable prevents the shifter from locking in the "park" position when the key is removed from the key cylinder.

Q3: Is there reason for being concerned about this condition?

A3: In the subject vehicles, the key can be removed when the shifter is not in the "park" position. With an unlocked shifter, any vehicle occupant could select any gear by depressing the shifter button and exerting force on the shifter while the engine is off. The prevention of unauthorized operation may be compromised, and rollaway of a parked vehicle could occur.

Q4: What is the cause of the condition?

A4: During the assembly process, the cable end fitting was not fully seated onto the nail head connector prior to fully depressing the locking clip.

Q5: What will GM do to correct this condition on the subject vehicles?

A5: Dealers will inspect the operation of the shifter and, if required, remove the center instrument panel bezel and reposition the cable end fitting on the nail head. These repairs will be performed at no cost to the customers.

Q6: How would a customer realize the condition exists?

A6: In the subject vehicles, the key can be removed when the shifter is not in the "park" position.

Q7: Where were these vehicles built?

A7: The vehicles involved in this recall were built at the CAMI assembly plant in Ingersoll, Ontario.

Q8: Have there been any reports of crashes or injuries related to this condition?

A8: There have been no reports of crashes or injuries related to this condition.

**Q8: Are parts at the dealers, and can customers bring in their vehicles for repair right away?**

**A9: There are no parts involved. The correction is to inspect the operation of the shifter and, if required, reposition the cable. The recall will begin during the third quarter of 2004.**

**Q10: Is the vehicle safe to drive?**

**A10: If customers are experiencing no difficulties with their vehicles, they can continue operating them. Customers should bring their vehicles to the dealers as soon as they receive their notification letters.**

**Please contact the GM Dealer Business Center at 1-888-414-8322**

**(Prompt #3) if you have questions about this message.**

**END OF MESSAGE**

**GM SERVICE AND PARTS OPERATIONS**