

Dealer TO: ALL CHEVROLET AND PONTIAC DEALERS

Salutation:

**ATTENTION: DEALER OPERATOR, GENERAL MANAGER, SALES MANAGER, USED CAR
MANAGER, SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR**

GM SERVICE AND PARTS OPERATIONS

DCS1219

URGENT - DISTRIBUTE IMMEDIATELY

Date: July 1, 2004

**Subject: Upcoming Noncompliance Recall
04056 / Rear Seat Belt Retractor Assembly**

**Models: 2004 Chevrolet Cavalier
2004 Pontiac Sunfire**

To: All Chevrolet and Pontiac Dealers

**Attention: Dealer Operator, General Manager, Sales Manager, Used Car Manager, Service Manager,
Parts Manager and Warranty Administrator**

Based on information from the National Highway Traffic Safety Administration (NHTSA) web site, the media may report that General Motors will be announcing a noncompliance recall involving certain 2004 model year Chevrolet Cavalier and Pontiac Sunfire vehicles.

A small number (69) of these vehicles may have incorrect passenger-side, rear seat belt retractor weld nut and bolt attachment fasteners. The shear strength of the incorrect fastener, which was used in error, is below the shear force required by Federal Motor Vehicle Safety Standards 209 "Seat Belt Assemblies" and 210 "Seat Belt Assembly Anchorages" and loads on the anchorages may exceed the shear strength of the fastener in the event of a severe crash.

To correct this condition, dealers will inspect the seat belt anchorage and install a new nut and bolt if necessary. These repairs will be performed at no cost to the customers.

We plan to begin notifying customers about this recall during the third quarter of 2004. GMVIS information will not be available until the recall is formally announced.

Listed below are some anticipated questions and answers to assist in responding to customer inquiries.

Q1: What is the condition that prompted a noncompliance recall?

A1: Certain 2004 model year Chevrolet Cavalier and Pontiac Sunfire vehicles may have incorrect passenger-side, rear seat belt retractor weld nut and bolt attachment fasteners.

Q2: What might occur as a result of this condition?

A2: The shear strength of the incorrect fastener, which was used in error, is below the shear force required by Federal Motor Vehicle Safety Standards 209 "Seat Belt Assemblies" and 210 "Seat Belt Assembly Anchorages" and loads on the anchorages may exceed the shear strength of the fastener in the event of a severe crash.

Q3: Is there reason for being concerned about this condition?

A3: In some severe crashes, the upper seat belt anchorage may not sustain the required loads, resulting in loss of restraint.

Q4: Have there been any reports of crashes or injuries related to this condition?

A4: There have been no reports of crashes or injuries related to this condition.

Q5: How was this condition discovered?

A5: The condition was detected at the vehicle assembly plant.

Q6: Where were these vehicles built?

A6: The vehicles involved in this recall were built at the General Motors assembly plant in Lordstown, Ohio.

Q7: What was the cause of the condition?

A7: Anchor plates with incorrect weld nuts were installed. Other bolts, normally used for other applications, fit the weld nuts and were used to attach the passenger-side rear safety belt.

Q8: Why are you sure there are only 69 vehicles involved?

A8: A total of 271 units were built with the incorrect fasteners. The assembly plant discovered the error and brought back the vehicles for repair. After completion of the repair process, the plant identified 69 vehicles that were shipped before the repair could be completed.

Q9: What will GM do to remedy this condition on the subject vehicles?

A9: Dealers will inspect the seat belt anchorage and install a new nut and bolt if necessary. These repairs will be performed at no cost to the customers.

Q10: Is the vehicle safe to drive?

A10: Customers can continue operate their vehicles if the passenger-side, rear seat belt is not used. Customers should bring their vehicles to the dealers as soon as they receive their notification letters.

Please contact the GM Dealer Business Center at 1-888-414-6322

{Prompt #3} if you have questions about this message.

END OF MESSAGE

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