



Mercedes-Benz

Mercedes-Benz USA, LLC  
A DaimlerChrysler Company

VIA CERTIFIED MAIL

July 2, 2004

National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Recall Analysis Division  
Office of Defect Investigation  
Washington, D.C. 20590

Attn: George Person, Chief

Re: 49 CFR Part 573: Recall of Mercedes-Benz S and CL-Class

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 1 document that was communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of June, 2004.

Manufacturer's Campaign Identification Number  
2004 050014

NHTSA Recall Number  
04V-296

Sincerely,

Stephen Krantz  
Senior Staff Engineer  
Product Compliance, Analysis and Safety Engineering

Enclosure

RECEIVED  
NVS-215  
2004 JUL -1 P 2:57  
OFFICE OF  
DEFECTS INVESTIGATION



Route: All

To: All Mercedes-Benz Dealers

**Subject: Voluntary Recall Campaign MY 2003 – 2004 E and SL-Class  
Sensotronic Brake Control (SBC) System**

Date: June 29, 2004

Ladies and Gentlemen:

On June 22, 2004 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA LLC will conduct a voluntary recall campaign of certain model year 2003 – 2004 E and SL-Class vehicles, regarding the Sensotronic Brake Control (SBC) System.

DCAG has determined that in certain instances where the vehicles have extremely high mileage combined with a high number of brake actuations and/or a high brake actuation frequency, the pump motor of the SBC may operate outside of permissible tolerances, thereby triggering the hydraulic braking back up function mode. The Recall repair will update software to provide a clear brake system maintenance notice on the vehicle display and assure continuous SBC pump motor speed operation within tolerances.

Approximately 140,387 vehicles in the US are affected by this voluntary recall. The dealer recall bulletin and customer mailing are being developed based on parts and service capacity.

While a news release is typically not required for these voluntary recalls, some reporters have seen information in the press and may plan to mention these issues in their news coverage. Please refer any Press inquiries to the Corporate Communications department of MBUSA at 1-888-MBNEWS1. (1-888-326-3971)

Please refer any customer inquiries to the Customer Assistance Center, of MBUSA, at 1-800-FOR-MERCEdes. (1-800-367-6372)

MBUSA Engineering Services  
6/29/04