

Route: All

To: All Mercedes-Benz Dealers

**Subject: Voluntary Recall Campaign MY 2003 – 2004 E and SL-Class
Sensotronic Brake Control (SBC) System**

Date: June 29, 2004

Ladies and Gentlemen:

On June 22, 2004 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA LLC will conduct a voluntary recall campaign of certain model year 2003 – 2004 E and SL-Class vehicles, regarding the Sensotronic Brake Control (SBC) System.

DCAG has determined that in certain instances where the vehicles have extremely high mileage combined with a high number of brake actuations and/or a high brake actuation frequency, the pump motor of the SBC may operate outside of permissible tolerances, thereby triggering the hydraulic braking back up function mode. The Recall repair will update software to provide a clear brake system maintenance notice on the vehicle display and assure continuous SBC pump motor speed operation within tolerances.

Approximately 140,387 vehicles in the US are affected by this voluntary recall. The dealer recall bulletin and customer mailing are being developed based on parts and service capacity.

While a news release is typically not required for these voluntary recalls, some reporters have seen information in the press and may plan to mention these issues in their news coverage. Please refer any Press inquiries to the Corporate Communications department of MBUSA at 1-888-MBNEWS1. (1-888-326-3971)

Please refer any customer inquiries to the Customer Assistance Center, of MBUSA, at 1-800-FOR-MERCEdes. (1-800-367-6372)

MBUSA Engineering Services
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