

Route: All

To: All Mercedes-Benz Dealers

**Subject: Voluntary Recall Campaign MY 2003 – 2004 S and CL-Class
Trunk Lid Spring (Vehicles without automatic trunk closing option)**

Date: June 9, 2004

Ladies and Gentlemen:

On June 2, 2004 the National Highway Traffic Safety Administration (NHTSA) was notified that Mercedes-Benz USA LLC will conduct a voluntary recall campaign of certain model year 2003 – 2004 S and CL-Class vehicles, regarding trunk lid springs.

DCAG has determined that on affected vehicles, the trunk lid springs could fail in the closed trunk lid position, due to extensive exposure to very high temperatures. Only vehicles without automatic trunk lid closing are affected by this condition. This failure only occurs in the closed position and causes the trunk lid to fail to spring open upon being unlocked, thereby providing warning to the owner of the broken spring condition. If, despite this indication, customers operate the trunk lid in this condition, it is possible that the trunk lid may not stay in the raised position. We are therefore advising customers that they should hold the trunk lid open while using the trunk (until such time as they can bring the vehicle in for repair).

Approximately 16,690 vehicles in the US are affected by this voluntary recall. The dealer recall bulletin and customer mailing are being developed based on parts and service capacity. Customers will be advised to hold open the trunk lid during use until the repair is completed.

Please refer any customer inquiries to the Customer Assistance Center, of MBUSA, at 1-800-FOR-MERCEdes. (1-800-367-6372)

MBUSA Engineering Services
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